2024 Primary Election

Registration Manual





https://johnstonnc.com/precinctofficials/

919-989-5095 205 S. Second St. Smithfield, NC 27577

Computer Setup and Login

Workstations are set up on Monday and tested following the below instructions.

OVRD Workstation Setup Instructions

Laptop Bag Contains:

- Laptop
- Power Cord
- Mouse
- Mouse Pad



The OVRD Workstation requires the following pieces of equipment. Laptops (Three to Five depending on polling location) and one printer for **EACH** laptop.

Red Tub Contains:

- One Printer
- One USB printer cable
- One power cord
- One pack of paper
- One toner



Monday Setup: Connection Instructions

- 1. Unpack workstation equipment (See images on previous page).
 - Each workstation receives:
 - Laptop
 - Printer
 - Yellow extension cords are located in the clear supply tub
- 2. Connect the laptop power cable and mouse on the left side of the laptop.



3. Plug the USB printer cable into the USB port on the right side of the laptop. The other end of the USB Printer cable plugs into the printer. It will only fit one way.



4. Plug in the USB cable to the printer. Plug the printer into the yellow extension core and turn on the printer.





5. Workstation Logon Procedure

Turn on the laptop. You will get a Windows logon screen. Press enter and the boeuser screen will appear. Enter the password given to you at training.





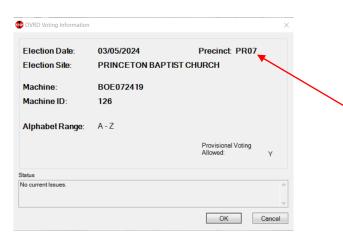
6. Double click on the SOSA Voting Icon (property) to log into OVRD.



User ID: First Initial of first name and full last name.

(Example: abraswell) Password: Given at training

7. Verify that the laptop is set for your precinct. If everything is correct click ok.



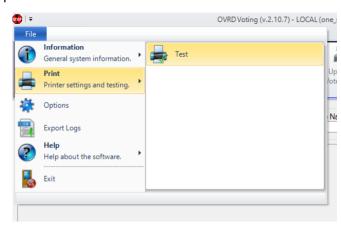
Verify you are displaying the correct precinct.

If this displays anything other than your precinct, do not proceed and immediately call the BOE office.

8. Perform a test print.

Click File in the upper left corner

Select Print Click Test



ELECTION MORNING:

- 1. MAKE SURE ALL THE PRINTERS ARE ON. Printers must be turned on first to assure there are no issues with the laptop "finding" the printer. If your printer is displaying "deep sleep" it is already on.
- 2. Power on your laptop and perform a test print. Follow the steps above. A blank ATV form will print, write Test Print across the page along with the date and time it was performed. Place the test prints in the red changes folder.



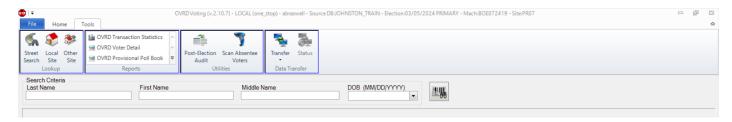
You are now ready to check in voters when the polls open.

Main OVRD Screen



Button Name	Description
Search	Initiates a search of the county database for potential voters based on the search criteria entered and displays the results in the Potential Voters grid. Current search return limit is 500.
Vote	Initiates the vote process for the selected voter from the Potential Voters grid. Has drop-down for In-Person and Curbside. Once the ATV prints, the voter is marked 'Voted'
Cancel Vote	Opens the Cancel Vote screen to cancel a vote performed on the same machine in error. To cancel a vote, a new search for the voter must be performed. This will correct the number of Actual Votes in statistics, but it will not allow you to issue another ATV to the same voter.
Reprint	Allows the user to reprint the ATV to the designated printer.
Flag As	Allows the user to flag the voter's record as voted by absentee.
Absentee	
Flag as Transfer	Allows the user the flag a voter as having transferred to another precinct.
Update Voter Reg	Opens the Edit Registration screen to begin editing voter information.
View Voter Reg	Opens the Voter Registration screen in read-only mode so the user can review the voter information in detail.
New Voter (Provisional)	Allows new voter information to be entered into the system to vote provisional ballot – if the voter cannot be found in the system.
Add Existing	Allows a provisional application to be created for a voter that can be located in
(Provisional)	OVRD
View	Opens the Provisional screen in read-only mode so the user can review the voter
(Provisional)	information in detail.
Reprint	Allows either the Provisional Application or Instruction Sheet to be reprinted.
(Provisional)	
Print Referral	Allows a Help Referral Form to be printed. Must select "Blank" or "Print Selected Record".

Tools OVRD Screen



Button Name	Description
Street Search	Allows search by voter's address to assist in determining ballot style
Local Site	Displays information regarding your precinct
Other Site	Allows you to access and print information for other precincts
OVRD	This function retrieves voting statistics report; this report is used at the 10, 2 and 4
Transaction	audits, as well as printed at the close of polls.
Statistics	
(Reports)	
OVRD Voter	This function retrieves a detailed report of voters that have been processed in your
Detail	precinct. This must be printed at the close of polls.
OVRD	This function retrieves Provisional Poll Book for each computer. This report must
Provisional Poll	be printed at the close of polls.
Book (Reports)	
Post Election	NOT USED IN THE PRECINCTS
Audit	
Scan Absentee	NOT USED IN THE PRECINCTS
Voters	
Transfer	NOT USED IN THE PRECINCTS
Status	NOT USED IN THE PRECINCTS

Voter Search

Each voter is **required to state their name and residential address**. The voter may write their information in lieu of speaking it.

When searching for a voter, you can use the voter's name OR date of birth (DOB). It is important that you <u>search using only one of these options</u> as the more information you put in, the less likely it is that you will find the correct voter.

Name Search

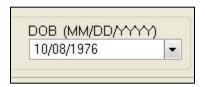
When searching by name, enter the last name, hit the tab, enter the first name, then press enter or click the 'Search' button.

Using the **wildcard symbol** (%) helps by expanding the search to any names beginning with the characters in front of the %. (To enter the %, press 'shift' and '5' at the same time.)

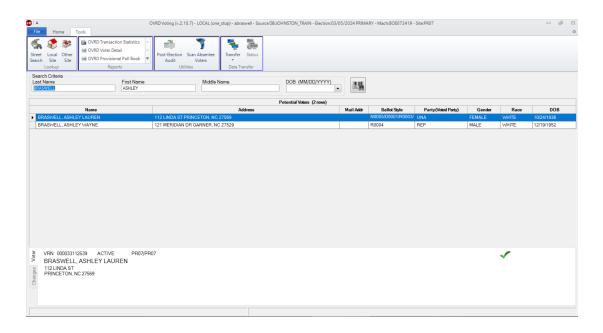


DOB Search

When searching by a voter's DOB, you will **only** enter the DOB into the search criteria (not the name). You should enter the DOB in MMDDYYYY format, slashes are not required. Once the DOB is entered, press enter or click the 'Search' button.



Voter Information Overview



The voting window will display a list of voters located during the database search. When a voter is selected, their information appears below in the Voter Information Panel.

Voter Information Panel

The bottom panel displays relevant information about the voter selected. See the table below for possible images that will be shown on the right.

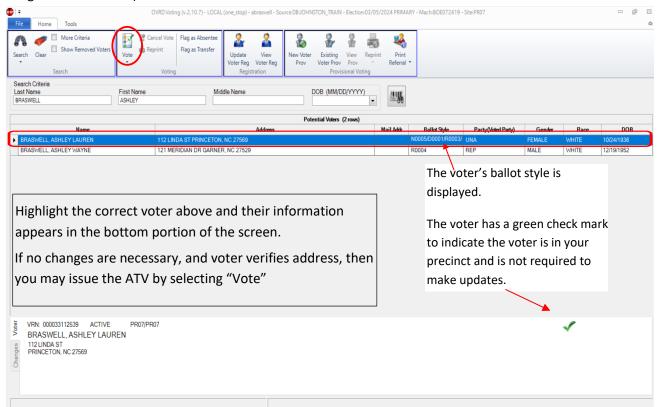
1	Indicates the selected voter is eligible to vote.		
VOTER CANNOT VOTE Not in Precinct Transferred to X Precinct Flagged as Voted Absentee Has Previously Voted Removed/Denied Voter	Indicates that the voter cannot vote a regular ballot; reason is displayed. This voter is not eligible to vote but may be offered a provisional ballot		
CANNOT VOTE HAS PREVIOUSLY VOTED Election Date: 05/08/2018 Voted Date: 05/08/2018 Ballot Style: R003 PCT/VTD: 04A/04 Ballot ID: 000-2	Indicates that the voter has already voted and provides details about when and how the voter cast his/her ballot		
	Indicates that the voter must provide Proof of ID before voting		
INACTIVE VOTER	Indicates that the voter's registration information must be verified before voting can occur		
	Indicates that the voter has voted by Provisional Ballot		

Processing Voters

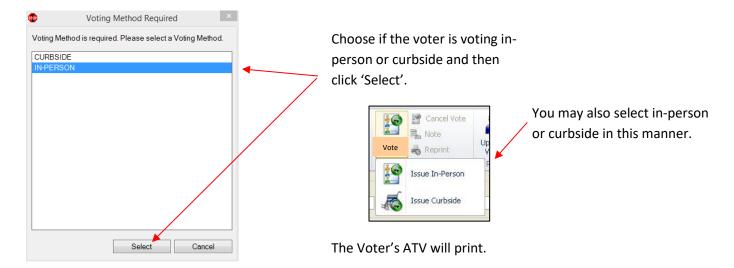
It is imperative on Election Day to remember, once a voter's ATV has printed, they have been marked voted. Although you can cancel their vote to adjust voter counts; you cannot issue an additional ATV for the same voter. Please take the extra moment to make sure you have the correct voter and their address is correct BEFORE you print their ATV.

Active Voter - Correct Information

Once you have located the correct voter in system, and highlighted the appropriate line, review the voter information to verify all information is correct and the voter is in the correct precinct (indicated by the green check mark).



It is imperative that you repeat the voter's information back to them to verify you have selected the correct voter and they do not need to make any changes to their voter record BEFORE you select VOTE.



The Voter's information bar now changes to reflect she has voted; the date and precinct are also displayed.



The voter has now been marked "voted" in the rolls.

Voter's ATV

College Victory	UTHORI O VOTE	ZATION	ATV	#	Pct		Party]	
NO.	RTH CAR		VR PARTY UI	NA PRIMARY PARTY	BOD					5. Ballot station
			IS FORM IS A	CLASSIFFIONVIII	NDER CHAPTER 163 (OF THE NC GENER	ΔΙ SΤΔΤΙ	ITES.]	assigns number to ATV
				CD DO TT LLOTT O	HDEN GIFTI FEN 200 C	, The tee certain			1	after voter is issued
A Voter's Certification of Voting Qualifications									ballot	
If ID required, check th			RASWELL	, ASHLEY LAU	KEN	VRN:		87		
Photo ID Bank Statement Utility Bill Registration Date:	☐ Governme ☐ Paycheck ☐ Other Gov 04/12/2012	vernment Doc [1]	2 LINDA S	ST 1, NC 27569		0000	3311253	9		1. Voter's information
		ELE PCT VII	2 2 2 4 4 7	/2024	N0005			TANAMA AND AND AND AND AND AND AND AND AND AN		
I, <u>ASHLEY LAU</u>	REN BRASV	VELL, certify that:								4. Ballot Style; informs
		-	have resided	at the address noted	above for 30 days im	mediately prior to	this elec	tion.		Ballot station which
☐ I am a United☐☐ I am at least 1		, or will be by the da	te of the gene	eral election						
=		•			I will receive a <u>NON</u>	PARTISAN ba	llot			style ballot to issue
I understand that it is a felony to vote more than one time in an election.									voter	
I have not bee	n convicted of	f a felony, or if so, I l	nave complet	ed my sentence (inc	luding any probation,	post-release supe	rvision, o	r parole).		
$\mathbf{x} \vee \emptyset$	ter 2	signatu	re	_ H	ecinct ()Hicio	4			
		_V						1		2
This person is hereby a					their new polling place a	fter moving.)				2. Voter signature and
Old Precinct:			Name of New Polling Place:							poll worker initials
New Precinct:			Address of Ne Polling Place:	w						
Party Affiliation On Re	ecord:		X	PLOAUTI THE OF IN	RECINCT OFFICIAL					
				acora rone or ri	NO. INC. I CO. INC.					
		it of person voting outs	ide voting plac	ce or enclosure.)						
STATE OF NORTH C					precinct. That because	e of age or physical	l disability.			3. ATV is returned to
I do solemnly swear (or affirm) that I am a registered voter in precinct. That because of age or physical disability, I am unable to enter the voting place to vote in person without physical assistance. That I desire to vote outside the voting place or enclosure. I understand that a false statement as to my condition will be in volation of North Carolina law.						_				
DATE					OTER ADDRESS					voter and voter
DATE	,	X		VC	X					instructed to take their
			ATURE OF VOTER			ENATURE OF PRECINCT OF	FICIAL			ATV to the ballot
OFFICIAL USE	Station	BOE072419	Voting Method	IN-PERSON	Voting Date/Time	3/5/2024 10:53	3:36 AM	V2023.04		station and exchange
ONLY	Site	PR07	Transaction	000-1	Operator Name	abraswe	sil	12023.04		_
										for their ballot

Once the ATV has been signed by <u>both the voter and the precinct official</u> it is returned to the voter. The voter is instructed to take their ATV to the ballot station where they will exchange it for their paper ballot.

ID Required Voter

Individuals who have registered to vote and have not previously voted in an election or have not provided verifiable ID must show one of the following types of ID to an election official the first time they present to vote. (This means they did not provide ID information as required at the time of registration.)

The bottom right will display the ID icon for a voter who is required to show ID.

When the 'Vote' button is pressed, a window will appear for you to indicate what form of acceptable ID was shown. Make the appropriate selection and press 'Save'.





Acceptable ID

Current and valid photo ID*

- ✓ NC driver license or identification card
- ✓ U.S. Military ID
- ✓ U.S. Passport
- ✓ Other government-issued photo ID
- ✓ Student photo ID
- ✓ Certified Naturalization Document

Current document showing name and address of the voter

- ✓ Utility bill: telephone; mobile phone; electric or gas; cable television; water or sewage
- ✓ Bank statement or bank-issued credit card statement
- ✓ Government paycheck, invoice, letter, or any other document from a local, state, or U.S. government agency
- ✓ Property tax bill
- ✓ License to hunt, fish, own a gun, etc.
- ✓ Automotive registration
- ✓ Public housing or Social Service Agency document
- ✓ Paycheck or paycheck stub from an employer or a W-2 statement
- ✓ Birth certificate

*Unlike the photo ID for voting in-person requirement in which the Photo ID can be expired, an ID REQUIRED VOTER is required to present a <u>valid</u> form of ID. Thus, if the ID REQUIRED voter presents an expired Photo ID, they would also need to present a current document showing name and address; or an alternate form of valid photo ID.

A Voter ID card issued by the Board of Elections is not acceptable as the sole ID for an ID Required Voter.

To be current, the document must be the most recent version or at least dated within **90 days** of the date it is presented to an election official. Copies of acceptable documents are permissible. The original is not required. It is also permissible for a voter to present an electronic or online version of a document, as long as the document is obtained from the original source (e.g., e-Bills from utility companies, electronic bank statements, electronic earnings statement from employer, etc.) and shows his or her current name and address.

A voter can present you with their bill displayed on their electronic device. For example, a voter could pull up on his/her smartphone a utility bill and display it to you. It must display the name and address that matches the address he/she is stating is the current residence.



Offer the voter a copy of the below notice if he/she wishes for further clarification of why he/she is being asked to present a valid form of ID that may be in addition to the Photo ID requirement for voting in-person.



NOTICE TO VOTERS WITH NO ACCEPTABLE ID

UNDER THE HELP AMERICA VOTE ACT (HAVA)

STATE OF NORTH CAROLINA COUNTY OF BRUNSWICK BRUNSWICK COUNTY BOARD OF ELECTIONS 75 STAMP ACT DR NE · PO BOX 2 BOLIVIA, NC 28422

PHONE: 910-253-2620 FAX: 910-253-2618 elections@brunswickcountync.gov

Requirements for Certain First-time Voters

Under the Help America Vote Act (HAVA), individuals who have registered to vote and have not previously voted in an election and have not provided verifiable ID, must show one of the following types of ID to an election official the first time they present to vote. ($GS \S 163-166.12$)

Current Photo Identification

- •NC driver license or NC identification card
- •U.S. Military ID
- U.S. Passport
- Other government-issued photo ID
- Student photo ID
- Certified Naturalization Document

Current Name & Address Document

- •Utility bill: telephone; mobile phone; electric or gas; cable television; water or sewage
- ·Bank statement or bank-issued credit card statement
- Government paycheck, invoice, letter, or any other document from a local, state, or U.S. government agency
- Property tax bill
- ·License to hunt, fish, own a gun, etc.
- Automotive registration
- Public housing or Social Service Agency document
- Paycheck or paycheck stub from an employer or a W-2 statement
- Birth certificate

As a first-time voter, if you cannot show one of the forms of acceptable ID, then you may still vote by casting a provisional ballot. You will then need to send or bring one of the forms of ID noted above to your county board of elections no later than the close of business of the ninth day after election day in order for your ballot to count.

What is a Current Document?

To be current, the document must be the most recent version <u>or</u> at least dated within **three (3)** months of the date it is presented to an election official. Copies of acceptable documents are permissible. The original is not required. It is also permissible for a voter to present an electronic or online version of a document, as long as the document is obtained from the original source (e.g., e-Bills from utility companies, electronic bank statements, electronic earnings statement from employer, etc.) and shows his or her current name and address.

Voter is in Incorrect Precinct

On Election Day, in order to vote a regular ballot, voters must go to their assigned polling location.

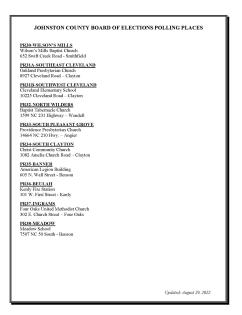
When you search for a voter, you will be notified if he/she is in the incorrect precinct.



Just to the right of the voter's status, his/her correct precinct is identified by an alphanumeric code (PR22/PR22).

In order to refer the voter to the correct precinct, in this example, PR22, you can either refer to the printed list of polling locations provided to your precinct in the Chief Judge Binder (example shown below) or you can use the tools in OVRD.



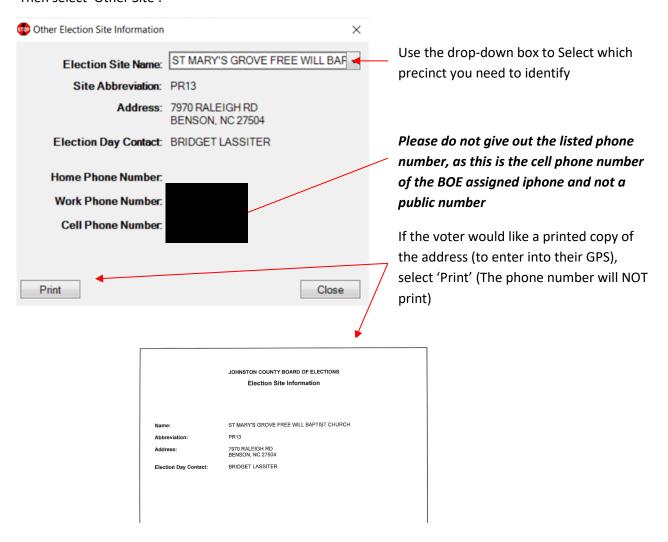


Finding a Precinct in OVRD Tools

At the top of the screen select the 'Tools' tab.



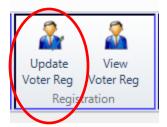
Then select 'Other Site'.



You can give the print out to the voter to direct them to the correct precinct if they wish. It is information only and is not required to be printed. Please do not give out your list of all the precincts, as you only have limited supply.

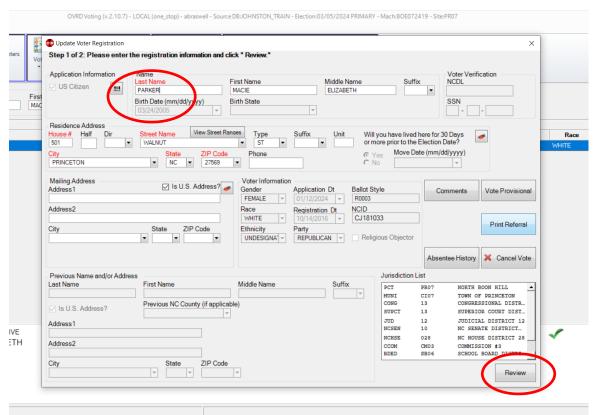
Name Change

If a voter reports a name change at check-in, highlight the voter's record and click 'Update Voter Reg' at the top of the screen. On the Update Voter Registration screen, update the name as indicated by the voter. (There is no requirement that the voter provide proof of a name change.)



Click on 'Update Voter Reg';

• On the 'Update Voter Registration Screen' click into the correct box to make the change to the voter's information



- Select 'Review'
- The next screen allows you to review the information one last time with the voter before the voter change form and ATV prints
- Make sure the information is correct before you select 'Vote'
- Once you select 'Vote' and (select party if necessary) select 'In-Person' or 'Curbside' the voter's ATV will print and they will be marked as Voted
- Two forms will print
 - Authorization to Vote Form Change of Name or Address Voter signs in Box D to confirm change
 - The change form then is placed in the clear poly envelope
 - Authorization to Vote Form voter signs in Box A to vote and Poll Worker initials

CHANGE OF NA NORTH CAROLINA	DN TO VOTE FORM ME OR ADDRESS -JOHNSTON COUNTY TING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. FICATIONS PARKER, MACIE ELIZABETH WINN O00033162953 501 WALNUT ST PRINCETON, NC 27569 EMACROR O3/05/2024 FCT: PR07 VTD: PR07 VTD: PR07	This form is signed by the voter to change the name/update record; it goes in Red Changes Folder. Red Changes
D Change or Verification of Name and New Name: MACIE ELIZABETH PARKER New Address: New Mailing Address: Have you lived here for 30 days or more? Yes [If no, date moved? / / /	Address (Use this section to verify or change a voter's name or address in the registration records.) Former Name: Permer Address: Former Malling Address: DAYTIDEL PROSE NO. I certify that I moved at least 30 days before this election to the new address.	
AUTHORIZATIO TO VOTE FORM NORTH CAROLINA COUNTY OF JOHNS! FRAUDULENTLY OF FALSELY COMPLE A Voter's Certification of Voting Qual If ID required, check the type of current ID shows: Photo ID Government Check Physbeck Utility Bill Other Government Doc Registration Date: 10/14/2016	TITING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTIONS THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTIONS THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTION TO STATUTE STATUTES. ACCOUNTY OF THE NC GENERAL STATUTES. ACC	
I, MACIE ELIZABETH PARKER, certif I am a registered voter in this county an I am a United States Citizen. I am at least 18 years of age, or will be l For partisan primary elections ONLY: 1 I understand that it is a felony to vote m I have not been convicted of a felony, or X	that: If shall have resided at the address noted above for 30 days immediately prior to this election. If shall have resided at the address noted above for 30 days immediately prior to this election. If so, I have completed my sentence (including any probation, post-release supervision, or parole House Head a voter from their old polling place after moving.) To send a voter from their old polling place after new polling place after moving.) Some of New Polling Place: Address of New Polling Place: Address of New Polling Place: Yellow The Manage of New Polling place or enclosure.) I woter in precinct. That because of age or physical disability, in without physical assistance. That I desire to vote outside the voting place or enclosure. I understand that	Voter signs in box A to vote, poll worker initials; ATV is returned to voter, voter directed to ballot station

Mailing Address Update

This process is similar:

- To update the mailing address, click 'Update Voter Reg'
- Make the necessary changes under the Mailing Address. If there is an existing mailing address that needs to be removed, click the small red eraser to the right of the address.
- Select 'Review'; The next screen allows you to review the information one last time with the voter before the ATV prints.
- Once you select 'Vote' and (select party if necessary) select 'In-Person' or 'Curbside', the voter's ATV and change form will print and they will be marked as Voted.
- Two forms will print
 - Authorization to Vote Form Change of Name or Address Voter signs in Box D to confirm change
 - The change form is placed in the clear poly envelope
 - o Authorization to Vote Form *voter signs in Box A to vote and Poll Worker initials*

Inactive Voter

A voter's status will change to inactive when verification/confirmation cards sent by the Board of Elections are returned undeliverable. It is important to verify an inactive voter's mailing address.

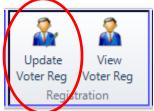
An inactive voter's record will not allow you to select 'Vote' to process the voter. Click 'Update Voter' and make any changes necessary.

* An Inactive voter should NOT vote a provisional ballot.

Everything Correct - Verify Information

If an inactive voter states that his residential and mailing address are correct, select 'Review'. Read the information back to the voter to verify all information is correct before selecting 'Vote'. Select 'In Person' or 'Curbside'; Two forms will print, even if the voter has made no changes. Then follow the procedures as outlined above.

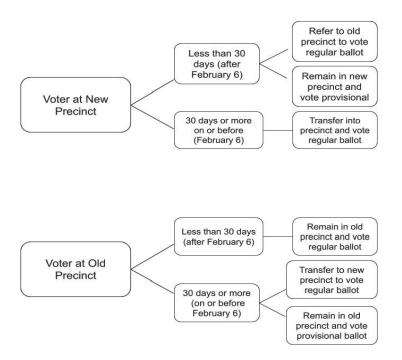
Any time you select the 'Update Voter Reg' option, two forms will print when you complete the voter's



- ATV Voter Change form (all of these go in clear poly, even if there were no changes to the voter's information).
- ATV form Authorization to vote

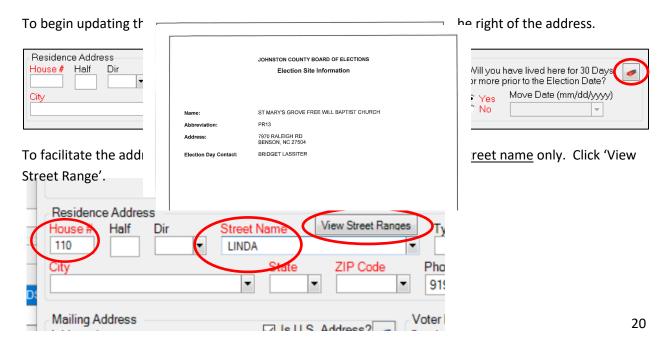
Residential Address Update

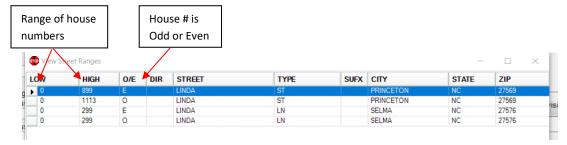
The process for updating a residential address depends on when the voter moved. A voter's jurisdictions are determined by where they lived on or before the 30th day prior to an election.



Entering an Address in OVRD

Entering a voter's address change can be tricky. If the address is not entered exactly as it is listed in our database, you will get an error that the geocode is not valid. Each field must be correct (house #, direction, street name, type, suffix, city, state, and zip).





The View Street Ranges window will open.

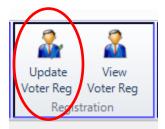
- 1. Locate the range that is within the correct city.
- 2. Locate the row that contains the correct side of the street as indicated by the house number being even or odd. (7780 would be even as indicated by the "E" in the O/E column).
- 3. Highlight the correct street, and then double click. The address will populate in the Update Voter screen.

Voter Has Moved - More than 30 days prior to Election

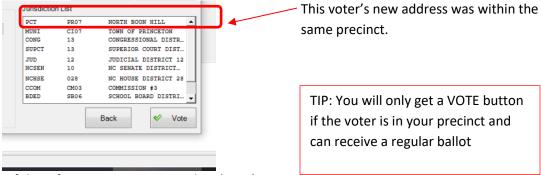
Update the voter's information and use the information displayed to determine voter's precinct eligibility.

Voter's New Address is within the same Precinct

Locate the voter under old address (which shows in your precinct), click 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the address
- Enter the voter's new address, be sure to use 'View Street Range' to match with a County recognized address
- Once the address is correct, select 'Review'
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



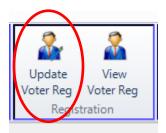
- If the information is correct, select 'Vote'
- Select Party (if necessary)
- Select 'Curbside' or 'In-Person'
- The voter's ATV and change form will print; the voter has been marked voted



- Voter signs change form to confirm address change; change form goes in red changes folder
- Voter signs ATV and change forms, poll worker initials
- ATV is given to the voter and voter is directed to Ballot Station.

Voter's New Address is in a different Precinct

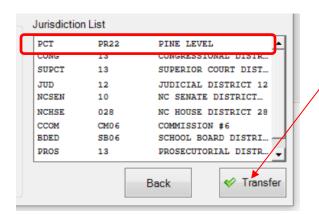
Locate the voter under old address (which shows in your precinct), go 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the
 address
- Enter the voter's new address, be sure to use 'View Street Range' to match with a county recognized address
- Once the address is correct, select 'Review'
- Based on the voter's new address, he/she is no longer in your precinct



- Select 'Yes' and you will proceed to the Review screen
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



Based on the voter's updated address, the voter should vote in PR22, a different precinct.

The voter is not eligible to vote a regular ballot in your precinct.

BEFORE proceeding offer the voter his/her options:

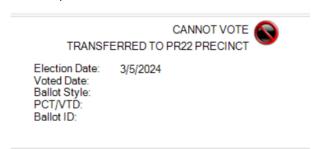
- The voter can "transfer" and you will give the voter a transfer form to take to their new precinct; if the voter transfers and goes to their correct precinct, he/she will vote on a regular ballot in the new precinct.
- The voter can stay in your precinct and vote a PROVISIONAL BALLOT

Suggested wording to say to voter: "You may go to your correct precinct and vote a
regular ballot that you will put in the tabulator, <u>or</u> you may stay here and cast a
provisional ballot that will be reviewed by the Board of Elections for eligibility."

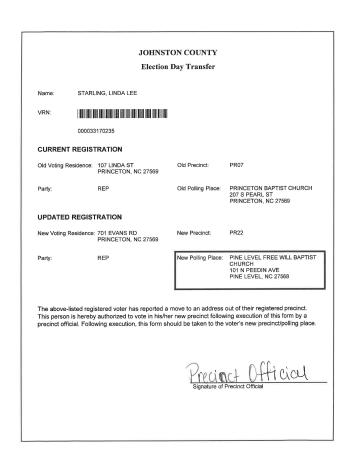
While we encourage voters to go to their correct assigned precinct on election day to ensure they receive their correct, assigned ballot style, all voters must be given the opportunity to vote. Do not turn voters away if they are in the incorrect precinct – <u>they must be offered the opportunity to cast a provisional ballot!</u>

If the voter selects to go to their correct precinct, choose 'Transfer'

• The voter's information now indicates he/she cannot vote in your precinct, transferred to another precinct



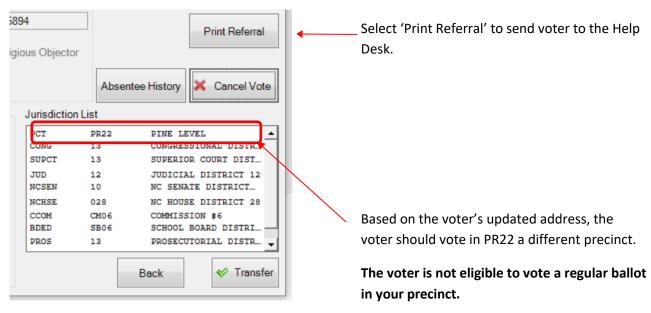
- Sign the bottom of the Election Day Transfer Form
- Give form to voter to take to new Precinct



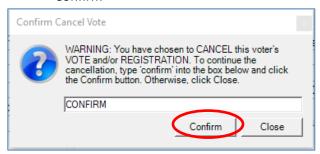
If the voter selects to stay with you and vote provisional, choose 'Print Referral'

If a voter chooses to remain in your precinct, you will need to have the voter go to the Help Desk to cast a provisional ballot.

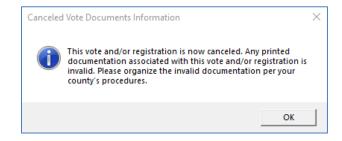
At the review screen which displays the voter's new jurisdictions, select 'Print Referral'



- After the Referral form prints, select 'Cancel Vote'
- A box will pop up asking to confirm cancel, type 'Co 'Confirm'



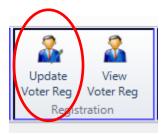
- Complete the Help Referral Form and ask the voter to go the Help Desk where the voter will be assisted with casting a provisional ballot.
- The next box will remind you that anything you printed should be retained, unless the item is a Help Referral Form or a Transfer form.



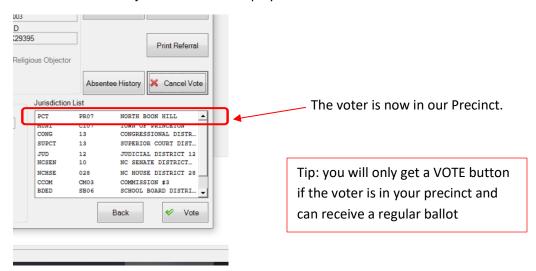
Voter is Transferring into Precinct

If the voter has moved more than 30 days prior to Election Day and his/her new address places him/her into your Precinct, the voter can transfer in by updating his/her address and cast a ballot a regular ballot.

Locate the voter under old address, click 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the address
- Enter the voter's new address (now in your precinct), be sure to use 'View Street Range' to match with a County recognized address
- Once the address is correct, select 'Review'
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



- Select 'Vote', Select party, if necessary, choose 'Curbside' or 'In-Person'
- The voter's ATV and change form will print
- Your next step is dependent on whether the voter has presented you with an Election Day Transfer Form:
 - If Voter has an Election Day Transfer Form, then ATV is signed by voter, initialed by poll worker; ATV is returned to voter and the voter is directed to ballot station

Election Day Transfer Form

If your voter presents you with an Election Day Transfer Form, you do **NOT** have to call the old precinct and notify them of the transfer. The voter will sign the change form and the ATV and then will be directed, with the ATV, to the Ballot Station to receive ballot.

No Election Day Transfer Form

If your voter transfers into your precinct, but does not have an Election Day Transfer Form, process the voter, updating the address as outlined above.

• Have the voter sign the change form; change form goes in red changes folder

Refer a Voter to "Help Desk"

A voter that needs additional assistance (beyond a change in address) can be referred to the Help Desk.

Examples of referrals to the Help Desk

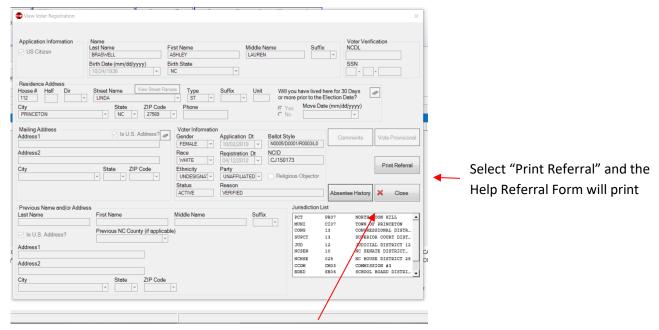
- Provisional Voting
 - No Ballot voter does not have a ballot style assigned; does not reside within a
 jurisdiction holding elections this year; not eligible to vote
 - o Jurisdiction Dispute voter disputes jurisdiction shown in system
 - o No Acceptable ID voter is not able to present acceptable form of ID, if required
 - O No record of registration cannot find voter in system
 - Previously Removed voter has been previously removed from records
 - Unrecognized Address address data base does not recognize residential address
 - Unreported Move voter wants to vote based on jurisdiction of new address, less than
 30 days
 - Already Voted system indicates the voter has already cast a ballot for this election
- Curbside Voting
- Voters you cannot process regularly

If a voter needs to be sent to the Help Desk by the check-in area, the check-in area should complete a Help Referral Form. This allows the Help Desk to quickly identify the voter's issue as well as pull up the voter's information in a timely manner.

When the Help Desk is finished with the form, it will be placed the red changes folder.

Printing Help Referral Form - from the Voter's Record

A Help Referral Form can also be printed once you have opened the voter's record (if you have selected 'Update Voter Reg' or 'View Voter Reg').



Once the Help Referral Form has printed, select Cancel Vote or Close (depending on if you clicked on 'Update Voter Reg' or 'View Voter Reg' at the previous step) and direct the voter to the Help Desk

If you select 'Cancel Vote', you will be asked to CONFIRM you are cancelling.

OVRD is now back to the original screen.

Complete the Help Desk Referral Form.

☐ One-stop	JOHNSTON		arolina	BAPTIST CHUR	Vot	03/05/2024 ction Date 01/12/2024 e Date er_abraswell		
Last 112 LINDA S	Т	ASHLEY		LAUREN Middle	Suffix	000033112539 VRN	-	
PRINCETON		NC State		7569 p			,	
Help Referra	l Reason							
Registration Is				entification Issu				Fill in reason
No Record of Registration Voter Moved Voter Moved Voter Previously Removed/Denied Voter Address Not Found Voter Disputes Jurisdiction Voting Issues Voter Already Voted Wants Other Party Ballot				ID Not Provide Wrong ID Typ Expiration Rec Name Not Sul No Reasonable Ir Religious Obje Natural Disast Any other issu	e quirements Nor ostantially Equi e Resembland npediment ection er		you are referring voter to Help Desk	
No Eligible		uivalence of Nar	ne & Reasona	ble Resemblanc	e of Voter to Pi	notograph on Photo ID		
Yes - Resembles	No Resemblance			ame and Signatur		•		
		Check-in Official - Print	Name	Signature		Time		
		Chief Judge Print Nan	ne	Signature		Time		
		Judge 1 – Print Name		Signature		Time		
		Judge 2 – Print Name		Signature		Time		
Explanation (require	red only if finding no	reasonable resembla	ince):				=	
							-	
Disposition:		Regular Ballot		☐ Provisional E	Ballot			
OFFICIAL USE ONLY	Station	BOE072419	Date/Time	01/12/2024 0	4:10:22 PM	SBE 2023.06	1	

Give the Help Desk Referral Form to the voter and direct them to the Help Desk.

Cancel Vote

It is imperative to remember that once an ATV prints on Election Day, the voter is marked as 'Voted' and cannot be returned to a 'ready' status. If a voter has been marked as voted in error, the voter will need to be referred to the Help Desk to vote a Provisional Ballot.

However, if a voter's ATV needs to be canceled, you need to cancel the vote in OVRD so that the vote count is correct.

To Cancel Vote:

- Highlight the voter's record and click 'Cancel Vote' on the top of the screen.
- Select the appropriate reason:
 - o Cancelled use this when a voter information change is needed
 - Not Voted use this when a voter decides not to vote after being processed at check-in
 - Wrong Voter use this when the incorrect record was processed
- You must enter something into the Comments section
- Click 'Cancel Vote' this does not allow you to produce an additional ATV for the voter, but properly adjusts the number of voters checked-in so that number of voters will be properly counted
- Draw a large 'X' through the cancelled ATV, write "cancel" and the reason for cancellation and place it in the red changes folder.

Reprint

If an error occurs that prevents the ATV from Printing, use the search function to find the voter's record. Select the voter in the Potential Voters grid then click 'Reprint'.

Leaving the voting enclosure, spoiled or incomplete ballots

When a voter is given his/her official ballot, the voter is deemed to have begun the act of voting.

A voter:

- Shall immediately go alone to a voting booth, (unless with a spouse or determined to be entitled to receive assistance) and without delay, mark the ballot.
- Under no circumstances occupy a voting booth already occupied by another voter unless those voters are spouses who wish to occupy the same booth (exception for those persons providing allowed assistance)
- Will return to the precinct official any ballot he/she spoils or damages, at which point he/she is
 entitled to a replacement ballot, <u>not to exceed three replacements</u>. The precinct official will
 place each spoiled or damaged ballot in the marked black spoiled vinyl bag and complete the
 spoiled ballot log.
- Will ensure his/her ballot is cast, immediately after marking it, by placing the ballot into the tabulator. He/she will then immediately leave the voting enclosure.

Abandoned ballot

If a voter leaves the enclosure without finalizing the act of voting (placing the ballot into the tabulator): and the Chief Judge and Judges, by unanimous vote, find that the votes marked by the voter have not been disturbed by any other person, they can feed the ballot into the tabulator. If the Judges cannot unanimously confirm the ballot has not been disturbed, it must be marked as 'Spoiled' and put into the designated Spoiled Ballots black vinyl bag. Partially marked ballots are treated the same as fully marked ballots.

In every case where a voter has left without finalizing the act of voting, an Incident Report must be completed and placed in the Chief Judge Binder.

Voting After Scheduled Closing Time

Any voter in line by the scheduled closing time will be permitted to vote. Voting shall not end until all voters in line at the scheduled closing time have been permitted to vote.

Any voters in line at 7:30 will have their information recorded on the log found in the Chief Judge Binder to ensure all are permitted to vote and the last qualified voter in line at 7:30 is properly noted.

Numbering ATV Forms

After the voter has been issued a ballot, the ATV form is numbered at the ballot station.

The ATV forms are to be sequentially numbered and placed on an ATV ring. Rings of 100 should be placed in the blue vinyl completed ATV form bag. (The bottom form on the ring should be number 1 with the writing facing up.)

The last ATV form of the day should be signed by the Chief Judge and Judges.

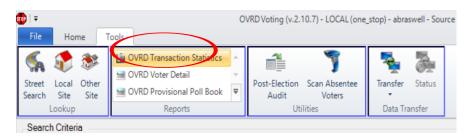
Rotating Jobs Throughout the Day

Election day is simply too long of a day to expect anyone to do the same job continuously. Your Chief Judge will assign duties and ask you to change jobs throughout the day. Please be mindful, if you are requesting to sit all day, you are, essentially, asking someone else to stand all day. If you have special needs, please bring those to the attention of your Chief Judge first thing in the morning so your needs may be accommodated during the day.

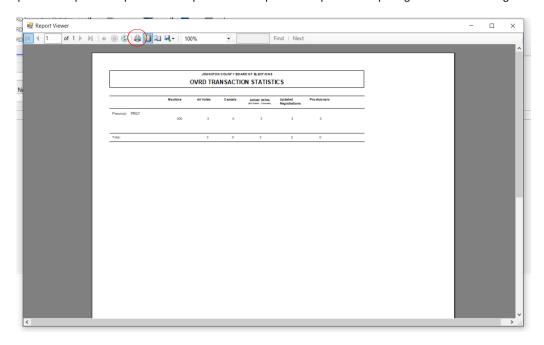
End of Day

After all voters that were in line at 7:30 have cast their ballots and it is time to close the polls, you are ready to begin shutting down.

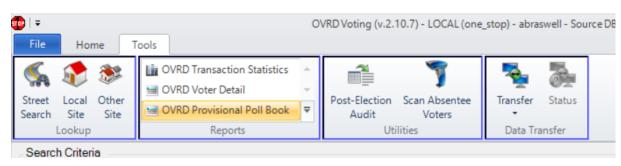
At the SOSA screen, select Tools. Then click OVRD Transaction Statistics.



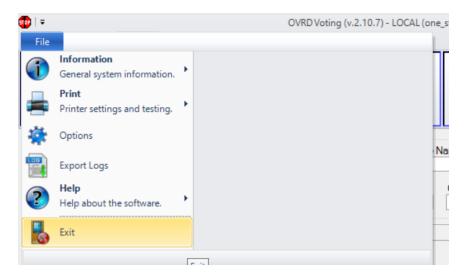
A printable report will open. Click the printer icon to print the report. The report goes in the red changes folder.



If you completed a provisional at your station, you will need to print the OVRD Provisional Pollbook.



Once the reports have been printed, and you have checked with the Chief Judge that nothing else is needed from the laptop, go to file and click Exit.



• The following message will appear. Click 'Yes'; you will not be transferring votes on Election Night. That will be done by BOE Staff once laptops are returned



Once OVRD is closed, you will shut down the laptop by clicking on the Start Window in the bottom right corner and then select 'Shut Down'. Wait until the screen goes black before closing the laptop or unplugging the computer from the power source.

The laptops, power cord, mouse, and mousepad need to be re-packed into the black laptop bag and returned Election Night.

Printers, USB cord, power cord, and paper should be packed back into red tub.

In General

Assist the Chief Judge with packing up all precinct supplies. You cannot not leave the polling place until the Chief Judge releases you.

Leave the voting location in the condition you found it. Remember that we need to use these locations for the next election.