2024 Primary Election

Help Desk Manual





https://johnstonnc.com/precinctofficials/

919-989-5095 205 S. Second St. Smithfield, NC 27577

www.johnstonnc.com/joconcelections · https://johnstonnc.com/precinctofficials

Computer Setup and Login

Workstations are set up on Monday and tested following the below instructions.

OVRD Workstation Setup Instructions

Laptop Bag Contains:

- Laptop
- Power Cord
- Mouse
- Mouse Pad



The OVRD Workstation requires the following pieces of equipment. Laptops (Three to Five depending on polling location) and one printer for **EACH** laptop.

Red Tub Contains:

- One Printer
- One USB printer cable
- One power cord
- One pack of paper
- One toner



Monday Setup: Connection Instructions

- 1. Unpack workstation equipment (See images on previous page).
 - Each workstation receives:
 - Laptop
 - Printer
 - Yellow extension cords are located in the clear supply tub
- 2. Connect the laptop power cable and mouse on the left side of the laptop.



3. Plug the USB printer cable into the USB port on the right side of the laptop. The other end of the USB Printer cable plugs into the printer. It will only fit one way.



4. Plug in the USB cable to the printer. Plug the printer into the yellow extension core and turn on the printer.





5. Workstation Logon Procedure

Turn on the laptop. You will get a Windows logon screen. Press enter and the boeuser screen will appear. Enter the password given to you at training.





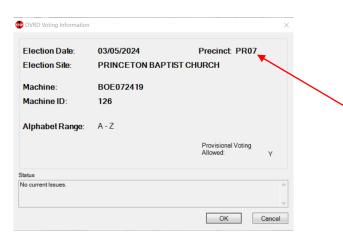
6. Double click on the SOSA Voting Icon (property) to log into OVRD.



User ID: First Initial of first name and full last name.

(Example: abraswell) Password: Given at training

7. Verify that the laptop is set for your precinct. If everything is correct click ok.



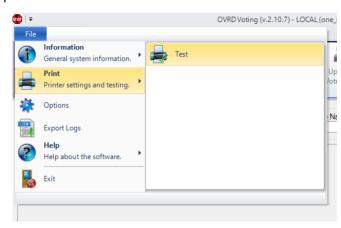
Verify you are displaying the correct precinct.

If this displays anything other than your precinct, do not proceed and immediately call the BOE office.

8. Perform a test print.

Click File in the upper left corner

Select Print Click Test



ELECTION MORNING:

- 1. MAKE SURE ALL THE PRINTERS ARE ON. Printers must be turned on first to assure there are no issues with the laptop "finding" the printer. If your printer is displaying "deep sleep" it is already on.
- 2. Power on your laptop and perform a test print. Follow the steps above. A blank ATV form will print, write Test Print across the page along with the date and time it was performed. Place the test prints in the red changes folder.



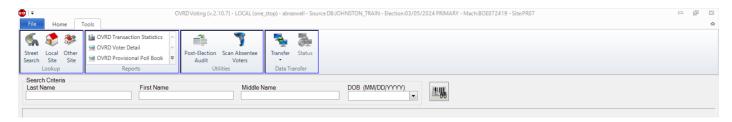
You are now ready to check in voters when the polls open.

Main OVRD Screen



Button Name	Description
Search	Initiates a search of the county database for potential voters based on the search criteria entered and displays the results in the Potential Voters grid. Current search return limit is 500.
Vote	Initiates the vote process for the selected voter from the Potential Voters grid. Has drop-down for In-Person and Curbside. Once the ATV prints, the voter is marked 'Voted'
Cancel Vote	Opens the Cancel Vote screen to cancel a vote performed on the same machine in error. To cancel a vote, a new search for the voter must be performed. This will correct the number of Actual Votes in statistics, but it will not allow you to issue another ATV to the same voter.
Reprint	Allows the user to reprint the ATV to the designated printer.
Flag As	Allows the user to flag the voter's record as voted by absentee.
Absentee	
Flag as Transfer	Allows the user the flag a voter as having transferred to another precinct.
Update Voter Reg	Opens the Edit Registration screen to begin editing voter information.
View Voter Reg	Opens the Voter Registration screen in read-only mode so the user can review the voter information in detail.
New Voter (Provisional)	Allows new voter information to be entered into the system to vote provisional ballot – if the voter cannot be found in the system.
Add Existing	Allows a provisional application to be created for a voter that can be located in
(Provisional)	OVRD
View	Opens the Provisional screen in read-only mode so the user can review the voter
(Provisional)	information in detail.
Reprint	Allows either the Provisional Application or Instruction Sheet to be reprinted.
(Provisional)	
Print Referral	Allows a Help Referral Form to be printed. Must select "Blank" or "Print Selected Record".

Tools OVRD Screen



Button Name	Description
Street Search	Allows search by voter's address to assist in determining ballot style
Local Site	Displays information regarding your precinct
Other Site	Allows you to access and print information for other precincts
OVRD	This function retrieves voting statistics report; this report is used at the 10, 2 and 4
Transaction	audits, as well as printed at the close of polls.
Statistics	
(Reports)	
OVRD Voter	This function retrieves a detailed report of voters that have been processed in your
Detail	precinct. This must be printed at the close of polls.
OVRD	This function retrieves Provisional Poll Book for each computer. This report must
Provisional Poll	be printed at the close of polls.
Book (Reports)	
Post Election	NOT USED IN THE PRECINCTS
Audit	
Scan Absentee	NOT USED IN THE PRECINCTS
Voters	
Transfer	NOT USED IN THE PRECINCTS
Status	NOT USED IN THE PRECINCTS

Voter Search

Each voter is **required to state their name and residential address**. The voter may write their information in lieu of speaking it.

When searching for a voter, you can use the voter's name OR date of birth (DOB). It is important that you <u>search using only one of these options</u> as the more information you put in, the less likely it is that you will find the correct voter.

Name Search

When searching by name, enter the last name, hit the tab, enter the first name, then press enter or click the 'Search' button.

Using the **wildcard symbol** (%) helps by expanding the search to any names beginning with the characters in front of the %. (To enter the %, press 'shift' and '5' at the same time.)

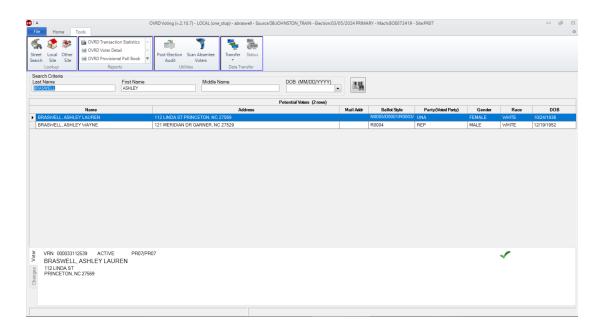


DOB Search

When searching by a voter's DOB, you will **only** enter the DOB into the search criteria (not the name). You should enter the DOB in MMDDYYYY format, slashes are not required. Once the DOB is entered, press enter or click the 'Search' button.



Voter Information Overview



The voting window will display a list of voters located during the database search. When a voter is selected, their information appears below in the Voter Information Panel.

Voter Information Panel

The bottom panel displays relevant information about the voter selected. See the table below for possible images that will be shown on the right.

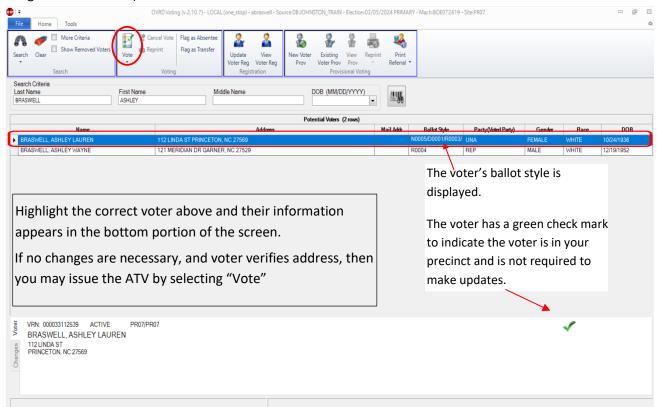
1	Indicates the selected voter is eligible to vote.		
VOTER CANNOT VOTE Not in Precinct Transferred to X Precinct Flagged as Voted Absentee Has Previously Voted Removed/Denied Voter	Indicates that the voter cannot vote a regular ballot; reason is displayed. This voter is not eligible to vote but may be offered a provisional ballot		
CANNOT VOTE HAS PREVIOUSLY VOTED Election Date: 05/08/2018 Voted Date: 05/08/2018 Ballot Style: R003 PCT/VTD: 04A/04 Ballot ID: 000-2	Indicates that the voter has already voted and provides details about when and how the voter cast his/her ballot		
	Indicates that the voter must provide Proof of ID before voting		
INACTIVE VOTER	Indicates that the voter's registration information must be verified before voting can occur		
	Indicates that the voter has voted by Provisional Ballot		

Processing Voters

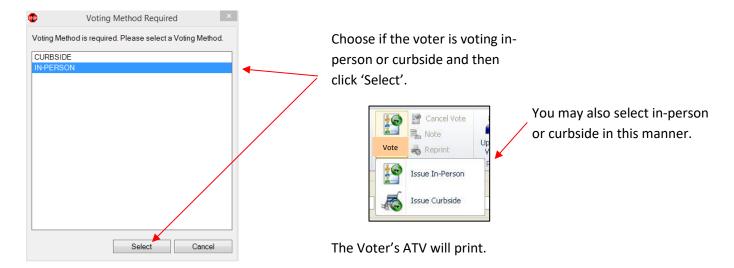
It is imperative on Election Day to remember, once a voter's ATV has printed, they have been marked voted. Although you can cancel their vote to adjust voter counts; you cannot issue an additional ATV for the same voter. Please take the extra moment to make sure you have the correct voter and their address is correct BEFORE you print their ATV.

Active Voter - Correct Information

Once you have located the correct voter in system, and highlighted the appropriate line, review the voter information to verify all information is correct and the voter is in the correct precinct (indicated by the green check mark).



It is imperative that you repeat the voter's information back to them to verify you have selected the correct voter and they do not need to make any changes to their voter record BEFORE you select VOTE.



The Voter's information bar now changes to reflect she has voted; the date and precinct are also displayed.



The voter has now been marked "voted" in the rolls.

Voter's ATV

College Victory	UTHORI O VOTE	ZATION	ATV	#	Pct		Party]	
NO.	RTH CAR		VR PARTY UI	NA PRIMARY PARTY	BOD					5. Ballot station
			IS FORM IS A	CLASSIFFIONVIII	NDER CHAPTER 163 (OF THE NC GENER	ΔΙ SΤΔΤΙ	ITES.]	assigns number to ATV
				CD DO TT LLOTT O	HDEN GIFTI FEN 200 C	, The tee certain			1	after voter is issued
A Voter's Certification of Voting Qualifications									ballot	
If ID required, check th			RASWELL	, ASHLEY LAU	KEN	VRN:		87		
Photo ID Bank Statement Utility Bill Registration Date:	☐ Governme ☐ Paycheck ☐ Other Gov 04/12/2012	vernment Doc [1]	2 LINDA S	ST 1, NC 27569		0000	3311253	9		1. Voter's information
		ELE PCT VII	2 2 2 4 4 7	/2024	N0005			TANAMA AND AND AND AND AND AND AND AND AND AN		
I, <u>ASHLEY LAU</u>	REN BRASV	VELL, certify that:								4. Ballot Style; informs
		-	have resided	at the address noted	above for 30 days im	mediately prior to	this elec	tion.		Ballot station which
☐ I am a United☐☐ I am at least 1		, or will be by the da	te of the gene	eral election						
=		•			I will receive a <u>NON</u>	PARTISAN ba	llot			style ballot to issue
I understand that it is a felony to vote more than one time in an election.									voter	
I have not bee	n convicted of	f a felony, or if so, I l	nave complet	ed my sentence (inc	luding any probation,	post-release supe	rvision, o	r parole).		
$\mathbf{x} \vee \emptyset$	ter 2	signatu	re	_ H	ecinct ()Hicio	4			
		_V						1		2
This person is hereby a					their new polling place a	fter moving.)				2. Voter signature and
Old Precinct:			Name of New Polling Place:							poll worker initials
New Precinct:			Address of Ne Polling Place:	w						
Party Affiliation On Re	ecord:		X	PLOAUTI THE OF IN	RECINCT OFFICIAL					
				acora rone or ri	NO. INC. I CO. INC.					
		it of person voting outs	ide voting plac	ce or enclosure.)						
STATE OF NORTH C					precinct. That because	e of age or physical	l disability.			3. ATV is returned to
I do solemnly swear (or affirm) that I am a registered voter in precinct. That because of age or physical disability, I am unable to enter the voting place to vote in person without physical assistance. That I desire to vote outside the voting place or enclosure. I understand that a false statement as to my condition will be in volation of North Carolina law.						_				
DATE					OTER ADDRESS					voter and voter
DATE	,	X		VC	X					instructed to take their
			ATURE OF VOTER			ENATURE OF PRECINCT OF	FICIAL			ATV to the ballot
OFFICIAL USE	Station	BOE072419	Voting Method	IN-PERSON	Voting Date/Time	3/5/2024 10:53	3:36 AM	V2023.04		station and exchange
ONLY	Site	PR07	Transaction	000-1	Operator Name	abraswe	sil	12023.04		_
										for their ballot

Once the ATV has been signed by <u>both the voter and the precinct official</u> it is returned to the voter. The voter is instructed to take their ATV to the ballot station where they will exchange it for their paper ballot.

ID Required Voter

Individuals who have registered to vote and have not previously voted in an election or have not provided verifiable ID must show one of the following types of ID to an election official the first time they present to vote. (This means they did not provide ID information as required at the time of registration.)

The bottom right will display the ID icon for a voter who is required to show ID.

When the 'Vote' button is pressed, a window will appear for you to indicate what form of acceptable ID was shown. Make the appropriate selection and press 'Save'.





Acceptable ID

Current and valid photo ID*

- ✓ NC driver license or identification card
- ✓ U.S. Military ID
- ✓ U.S. Passport
- ✓ Other government-issued photo ID
- ✓ Student photo ID
- ✓ Certified Naturalization Document

Current document showing name and address of the voter

- ✓ Utility bill: telephone; mobile phone; electric or gas; cable television; water or sewage
- ✓ Bank statement or bank-issued credit card statement
- ✓ Government paycheck, invoice, letter, or any other document from a local, state, or U.S. government agency
- ✓ Property tax bill
- ✓ License to hunt, fish, own a gun, etc.
- ✓ Automotive registration
- ✓ Public housing or Social Service Agency document
- ✓ Paycheck or paycheck stub from an employer or a W-2 statement
- ✓ Birth certificate

*Unlike the photo ID for voting in-person requirement in which the Photo ID can be expired, an ID REQUIRED VOTER is required to present a <u>valid</u> form of ID. Thus, if the ID REQUIRED voter presents an expired Photo ID, they would also need to present a current document showing name and address; or an alternate form of valid photo ID.

A Voter ID card issued by the Board of Elections is not acceptable as the sole ID for an ID Required Voter.

To be current, the document must be the most recent version or at least dated within **90 days** of the date it is presented to an election official. Copies of acceptable documents are permissible. The original is not required. It is also permissible for a voter to present an electronic or online version of a document, as long as the document is obtained from the original source (e.g., e-Bills from utility companies, electronic bank statements, electronic earnings statement from employer, etc.) and shows his or her current name and address.

A voter can present you with their bill displayed on their electronic device. For example, a voter could pull up on his/her smartphone a utility bill and display it to you. It must display the name and address that matches the address he/she is stating is the current residence.



Offer the voter a copy of the below notice if he/she wishes for further clarification of why he/she is being asked to present a valid form of ID that may be in addition to the Photo ID requirement for voting in-person.



NOTICE TO VOTERS WITH NO ACCEPTABLE ID

UNDER THE HELP AMERICA VOTE ACT (HAVA)

STATE OF NORTH CAROLINA COUNTY OF BRUNSWICK BRUNSWICK COUNTY BOARD OF ELECTIONS 75 STAMP ACT DR NE · PO BOX 2 BOLIVIA, NC 28422

PHONE: 910-253-2620 FAX: 910-253-2618 elections@brunswickcountync.gov

Requirements for Certain First-time Voters

Under the Help America Vote Act (HAVA), individuals who have registered to vote and have not previously voted in an election and have not provided verifiable ID, must show one of the following types of ID to an election official the first time they present to vote. ($GS \S 163-166.12$)

Current Photo Identification

- •NC driver license or NC identification card
- •U.S. Military ID
- U.S. Passport
- Other government-issued photo ID
- Student photo ID
- Certified Naturalization Document

Current Name & Address Document

- •Utility bill: telephone; mobile phone; electric or gas; cable television; water or sewage
- ·Bank statement or bank-issued credit card statement
- Government paycheck, invoice, letter, or any other document from a local, state, or U.S. government agency
- Property tax bill
- ·License to hunt, fish, own a gun, etc.
- Automotive registration
- Public housing or Social Service Agency document
- Paycheck or paycheck stub from an employer or a W-2 statement
- Birth certificate

As a first-time voter, if you cannot show one of the forms of acceptable ID, then you may still vote by casting a provisional ballot. You will then need to send or bring one of the forms of ID noted above to your county board of elections no later than the close of business of the ninth day after election day in order for your ballot to count.

What is a Current Document?

To be current, the document must be the most recent version <u>or</u> at least dated within **three (3)** months of the date it is presented to an election official. Copies of acceptable documents are permissible. The original is not required. It is also permissible for a voter to present an electronic or online version of a document, as long as the document is obtained from the original source (e.g., e-Bills from utility companies, electronic bank statements, electronic earnings statement from employer, etc.) and shows his or her current name and address.

Voter is in Incorrect Precinct

On Election Day, in order to vote a regular ballot, voters must go to their assigned polling location.

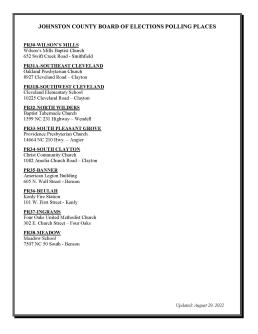
When you search for a voter, you will be notified if he/she is in the incorrect precinct.



Just to the right of the voter's status, his/her correct precinct is identified by an alphanumeric code (PR22/PR22).

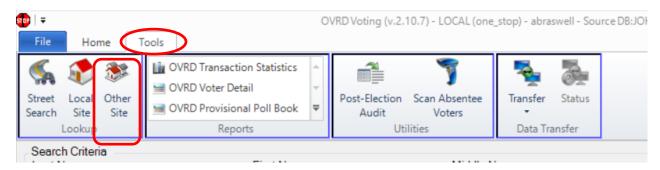
In order to refer the voter to the correct precinct, in this example, PR22, you can either refer to the printed list of polling locations provided to your precinct in the Chief Judge Binder (example shown below) or you can use the tools in OVRD.



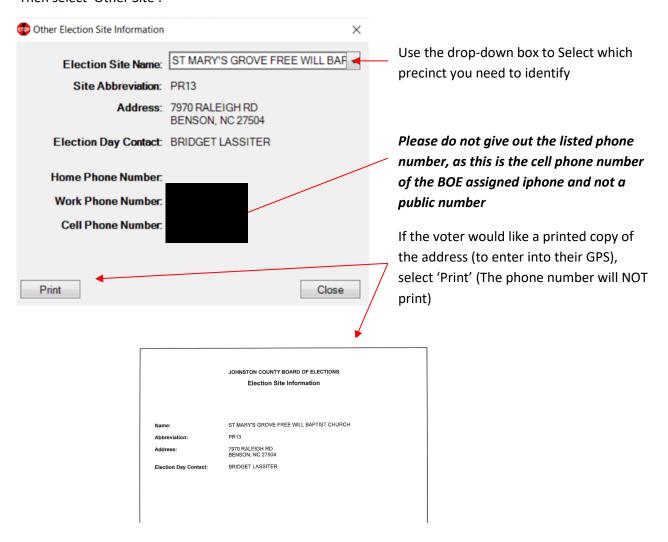


Finding a Precinct in OVRD Tools

At the top of the screen select the 'Tools' tab.



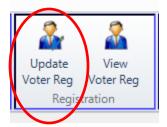
Then select 'Other Site'.



You can give the print out to the voter to direct them to the correct precinct if they wish. It is information only and is not required to be printed. Please do not give out your list of all the precincts, as you only have limited supply.

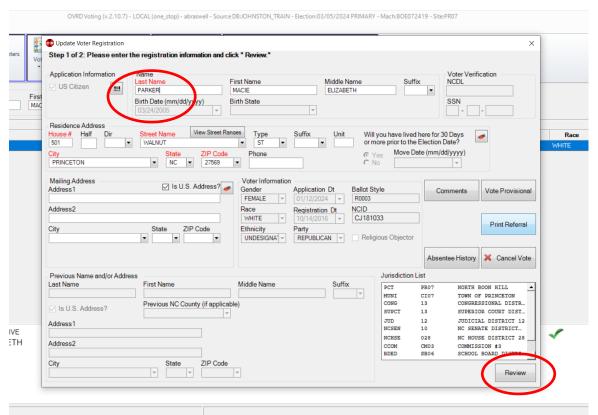
Name Change

If a voter reports a name change at check-in, highlight the voter's record and click 'Update Voter Reg' at the top of the screen. On the Update Voter Registration screen, update the name as indicated by the voter. (There is no requirement that the voter provide proof of a name change.)



Click on 'Update Voter Reg';

• On the 'Update Voter Registration Screen' click into the correct box to make the change to the voter's information



- Select 'Review'
- The next screen allows you to review the information one last time with the voter before the voter change form and ATV prints
- Make sure the information is correct before you select 'Vote'
- Once you select 'Vote' and (select party if necessary) select 'In-Person' or 'Curbside' the voter's ATV will print and they will be marked as Voted
- Two forms will print
 - Authorization to Vote Form Change of Name or Address Voter signs in Box D to confirm change
 - The change form then is placed in the clear poly envelope
 - Authorization to Vote Form voter signs in Box A to vote and Poll Worker initials

CHANGE OF NA NORTH CAROLINA	DN TO VOTE FORM ME OR ADDRESS -JOHNSTON COUNTY TING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. FICATIONS PARKER, MACIE ELIZABETH WINN O00033162953 501 WALNUT ST PRINCETON, NC 27569 EMACROR O3/05/2024 FCT: PR07 VTD: PR07 VTD: PR07	This form is signed by the voter to change the name/update record; it goes in Red Changes Folder. Red Changes
D Change or Verification of Name and New Name: MACIE ELIZABETH PARKER New Address: New Mailing Address: Have you lived here for 30 days or more? Yes [If no, date moved? / / /	Address (Use this section to verify or change a voter's name or address in the registration records.) Former Name: Permer Address: Former Malling Address: DAYTIDEL PROSE NO. I certify that I moved at least 30 days before this election to the new address.	
AUTHORIZATIO TO VOTE FORM NORTH CAROLINA COUNTY OF JOHNS! FRAUDULENTLY OF FALSELY COMPLE A Voter's Certification of Voting Qual If ID required, check the type of current ID shows: Photo ID Government Check Physbeck Utility Bill Other Government Doc Registration Date: 10/14/2016	TITING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTIONS THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTIONS THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES. ISTRICTION TO STATUTE STATUTES. ACCOUNTY OF THE NC GENERAL STATUTES. ACC	
I, MACIE ELIZABETH PARKER, certif I am a registered voter in this county an I am a United States Citizen. I am at least 18 years of age, or will be l For partisan primary elections ONLY: 1 I understand that it is a felony to vote m I have not been convicted of a felony, or X	that: If shall have resided at the address noted above for 30 days immediately prior to this election. If shall have resided at the address noted above for 30 days immediately prior to this election. If so, I have completed my sentence (including any probation, post-release supervision, or parole House Head a voter from their old polling place after moving.) To send a voter from their old polling place after new polling place after moving.) Some of New Polling Place: Address of New Polling Place: Address of New Polling Place: Yellow The Manage of New Polling place or enclosure.) I woter in precinct. That because of age or physical disability, in without physical assistance. That I desire to vote outside the voting place or enclosure. I understand that	Voter signs in box A to vote, poll worker initials; ATV is returned to voter, voter directed to ballot station

Mailing Address Update

This process is similar:

- To update the mailing address, click 'Update Voter Reg'
- Make the necessary changes under the Mailing Address. If there is an existing mailing address that needs to be removed, click the small red eraser to the right of the address.
- Select 'Review'; The next screen allows you to review the information one last time with the voter before the ATV prints.
- Once you select 'Vote' and (select party if necessary) select 'In-Person' or 'Curbside', the voter's ATV and change form will print and they will be marked as Voted.
- Two forms will print
 - Authorization to Vote Form Change of Name or Address Voter signs in Box D to confirm change
 - The change form is placed in the clear poly envelope
 - o Authorization to Vote Form *voter signs in Box A to vote and Poll Worker initials*

Inactive Voter

A voter's status will change to inactive when verification/confirmation cards sent by the Board of Elections are returned undeliverable. It is important to verify an inactive voter's mailing address.

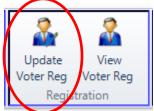
An inactive voter's record will not allow you to select 'Vote' to process the voter. Click 'Update Voter' and make any changes necessary.

* An Inactive voter should NOT vote a provisional ballot.

Everything Correct - Verify Information

If an inactive voter states that his residential and mailing address are correct, select 'Review'. Read the information back to the voter to verify all information is correct before selecting 'Vote'. Select 'In Person' or 'Curbside'; Two forms will print, even if the voter has made no changes. Then follow the procedures as outlined above.

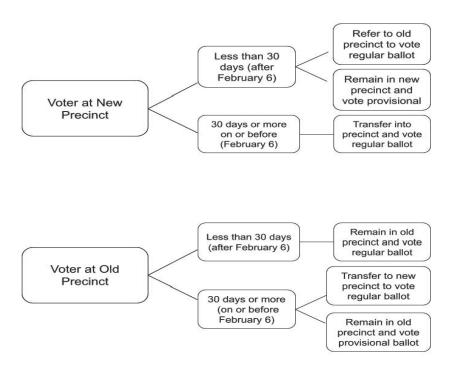
Any time you select the 'Update Voter Reg' option, two forms will print when you complete the voter's



- ATV Voter Change form (all of these go in clear poly, even if there were no changes to the voter's information).
- ATV form Authorization to vote

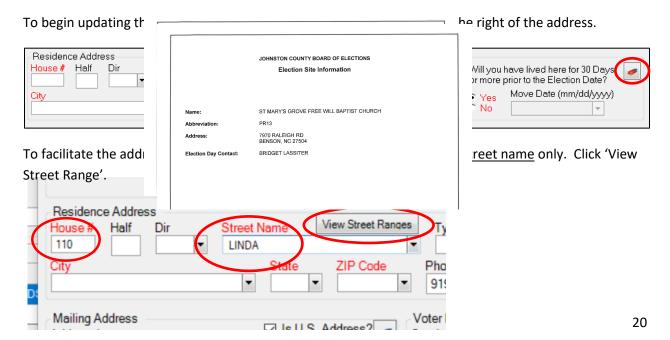
Residential Address Update

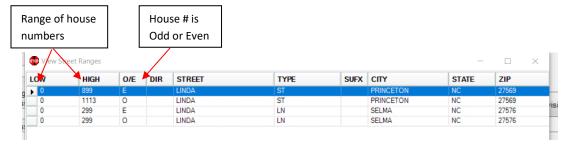
The process for updating a residential address depends on when the voter moved. A voter's jurisdictions are determined by where they lived on or before the 30th day prior to an election.



Entering an Address in OVRD

Entering a voter's address change can be tricky. If the address is not entered exactly as it is listed in our database, you will get an error that the geocode is not valid. Each field must be correct (house #, direction, street name, type, suffix, city, state, and zip).





The View Street Ranges window will open.

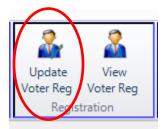
- 1. Locate the range that is within the correct city.
- 2. Locate the row that contains the correct side of the street as indicated by the house number being even or odd. (7780 would be even as indicated by the "E" in the O/E column).
- 3. Highlight the correct street, and then double click. The address will populate in the Update Voter screen.

Voter Has Moved - More than 30 days prior to Election

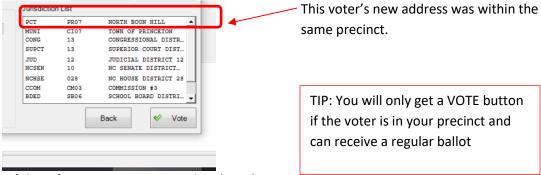
Update the voter's information and use the information displayed to determine voter's precinct eligibility.

Voter's New Address is within the same Precinct

Locate the voter under old address (which shows in your precinct), click 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the address
- Enter the voter's new address, be sure to use 'View Street Range' to match with a County recognized address
- Once the address is correct, select 'Review'
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



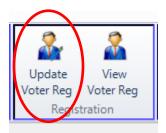
- If the information is correct, select 'Vote'
- Select Party (if necessary)
- Select 'Curbside' or 'In-Person'
- The voter's ATV and change form will print; the voter has been marked voted



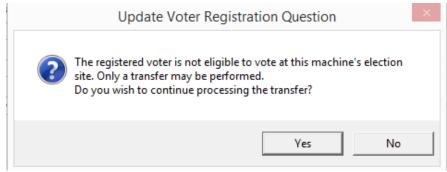
- Voter signs change form to confirm address change; change form goes in red changes folder
- Voter signs ATV and change forms, poll worker initials
- ATV is given to the voter and voter is directed to Ballot Station.

Voter's New Address is in a different Precinct

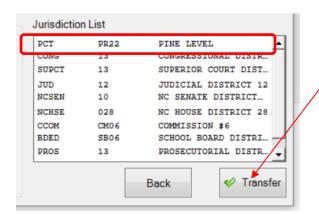
Locate the voter under old address (which shows in your precinct), go 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the
 address
- Enter the voter's new address, be sure to use 'View Street Range' to match with a county recognized address
- Once the address is correct, select 'Review'
- Based on the voter's new address, he/she is no longer in your precinct



- Select 'Yes' and you will proceed to the Review screen
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



Based on the voter's updated address, the voter should vote in PR22, a different precinct.

The voter is not eligible to vote a regular ballot in your precinct.

BEFORE proceeding offer the voter his/her options:

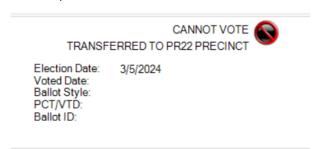
- The voter can "transfer" and you will give the voter a transfer form to take to their new precinct; if the voter transfers and goes to their correct precinct, he/she will vote on a regular ballot in the new precinct.
- The voter can stay in your precinct and vote a PROVISIONAL BALLOT

Suggested wording to say to voter: "You may go to your correct precinct and vote a
regular ballot that you will put in the tabulator, <u>or</u> you may stay here and cast a
provisional ballot that will be reviewed by the Board of Elections for eligibility."

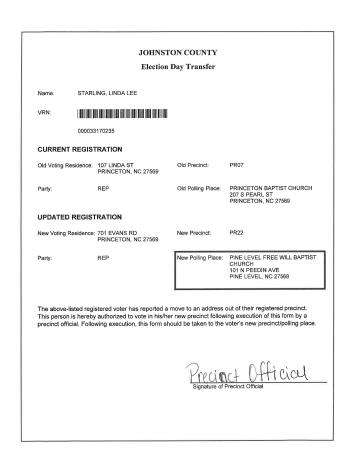
While we encourage voters to go to their correct assigned precinct on election day to ensure they receive their correct, assigned ballot style, all voters must be given the opportunity to vote. Do not turn voters away if they are in the incorrect precinct – <u>they must be offered the opportunity to cast a provisional ballot!</u>

If the voter selects to go to their correct precinct, choose 'Transfer'

• The voter's information now indicates he/she cannot vote in your precinct, transferred to another precinct



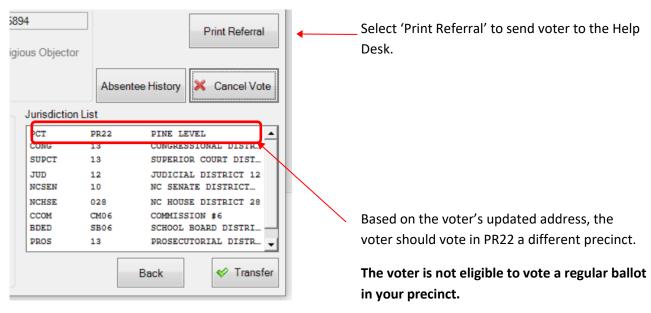
- Sign the bottom of the Election Day Transfer Form
- Give form to voter to take to new Precinct



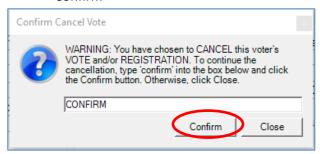
If the voter selects to stay with you and vote provisional, choose 'Print Referral'

If a voter chooses to remain in your precinct, you will need to have the voter go to the Help Desk to cast a provisional ballot.

At the review screen which displays the voter's new jurisdictions, select 'Print Referral'



- After the Referral form prints, select 'Cancel Vote'
- A box will pop up asking to confirm cancel, type 'Co 'Confirm'



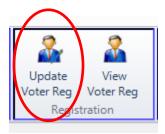
- Complete the Help Referral Form and ask the voter to go the Help Desk where the voter will be assisted with casting a provisional ballot.
- The next box will remind you that anything you printed should be retained, unless the item is a Help Referral Form or a Transfer form.



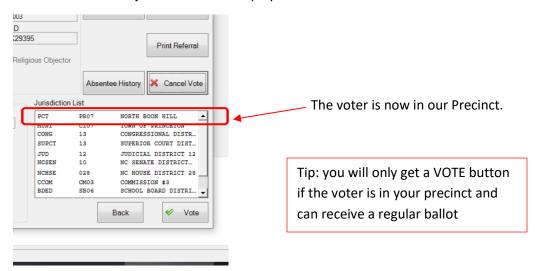
Voter is Transferring into Precinct

If the voter has moved more than 30 days prior to Election Day and his/her new address places him/her into your Precinct, the voter can transfer in by updating his/her address and cast a ballot a regular ballot.

Locate the voter under old address, click 'Update Voter Reg'



- Clear out the voter's previous address by clicking the red erase button to the right of the address
- Enter the voter's new address (now in your precinct), be sure to use 'View Street Range' to match with a County recognized address
- Once the address is correct, select 'Review'
- At the review screen, repeat back to the voter the new information entered to verify it is correct.
- The voter's new jurisdictions are displayed at the bottom of the review screen



- Select 'Vote', Select party, if necessary, choose 'Curbside' or 'In-Person'
- The voter's ATV and change form will print
- Your next step is dependent on whether the voter has presented you with an Election Day Transfer Form:
 - If Voter has an Election Day Transfer Form, then ATV is signed by voter, initialed by poll worker; ATV is returned to voter and the voter is directed to ballot station

Election Day Transfer Form

If your voter presents you with an Election Day Transfer Form, you do **NOT** have to call the old precinct and notify them of the transfer. The voter will sign the change form and the ATV and then will be directed, with the ATV, to the Ballot Station to receive ballot.

No Election Day Transfer Form

If your voter transfers into your precinct, but does not have an Election Day Transfer Form, process the voter, updating the address as outlined above.

• Have the voter sign the change form; change form goes in red changes folder

Refer a Voter to "Help Desk"

A voter that needs additional assistance (beyond a change in address) can be referred to the Help Desk.

Examples of referrals to the Help Desk

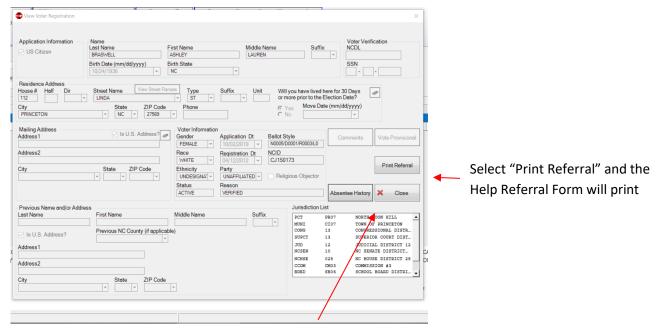
- Provisional Voting
 - No Ballot voter does not have a ballot style assigned; does not reside within a
 jurisdiction holding elections this year; not eligible to vote
 - o Jurisdiction Dispute voter disputes jurisdiction shown in system
 - o No Acceptable ID voter is not able to present acceptable form of ID, if required
 - O No record of registration cannot find voter in system
 - Previously Removed voter has been previously removed from records
 - Unrecognized Address address data base does not recognize residential address
 - Unreported Move voter wants to vote based on jurisdiction of new address, less than
 30 days
 - Already Voted system indicates the voter has already cast a ballot for this election
- Curbside Voting
- Voters you cannot process regularly

If a voter needs to be sent to the Help Desk by the check-in area, the check-in area should complete a Help Referral Form. This allows the Help Desk to quickly identify the voter's issue as well as pull up the voter's information in a timely manner.

When the Help Desk is finished with the form, it will be placed the red changes folder.

Printing Help Referral Form - from the Voter's Record

A Help Referral Form can also be printed once you have opened the voter's record (if you have selected 'Update Voter Reg' or 'View Voter Reg').



Once the Help Referral Form has printed, select Cancel Vote or Close (depending on if you clicked on 'Update Voter Reg' or 'View Voter Reg' at the previous step) and direct the voter to the Help Desk

If you select 'Cancel Vote', you will be asked to CONFIRM you are cancelling.

OVRD is now back to the original screen.

Complete the Help Desk Referral Form.

☐ One-stop	JOHNSTON		arolina	BAPTIST CHUR	Vot	03/05/2024 ction Date 01/12/2024 e Date er_abraswell		
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PRINCETON		NC State		7569 p			,	
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No Record of Registration Voter Moved Voter Moved Voter Previously Removed/Denied Voter Address Not Found Voter Disputes Jurisdiction Voting Issues Voter Already Voted Wants Other Party Ballot				ID Not Provide Wrong ID Typ Expiration Rec Name Not Sul No Reasonable Ir Religious Obje Natural Disast Any other issu	e quirements Nor ostantially Equi e Resembland npediment ection er		you are referring voter to Help Desk	
No Eligible		uivalence of Nar	ne & Reasona	ble Resemblanc	e of Voter to Pi	notograph on Photo ID		
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		Chief Judge Print Nan	ne	Signature		Time		
		Judge 1 – Print Name		Signature		Time		
		Judge 2 – Print Name		Signature		Time		
Explanation (require	red only if finding no	reasonable resembla	ince):				=	
							-	
Disposition:		Regular Ballot		☐ Provisional E	Ballot			
OFFICIAL USE ONLY	Station	BOE072419	Date/Time	01/12/2024 0	4:10:22 PM	SBE 2023.06	1	

Give the Help Desk Referral Form to the voter and direct them to the Help Desk.

Cancel Vote

It is imperative to remember that once an ATV prints on Election Day, the voter is marked as 'Voted' and cannot be returned to a 'ready' status. If a voter has been marked as voted in error, the voter will need to be referred to the Help Desk to vote a Provisional Ballot.

However, if a voter's ATV needs to be canceled, you need to cancel the vote in OVRD so that the vote count is correct.

To Cancel Vote:

- Highlight the voter's record and click 'Cancel Vote' on the top of the screen.
- Select the appropriate reason:
 - o Cancelled use this when a voter information change is needed
 - Not Voted use this when a voter decides not to vote after being processed at check-in
 - Wrong Voter use this when the incorrect record was processed
- You must enter something into the Comments section
- Click 'Cancel Vote' this does not allow you to produce an additional ATV for the voter, but properly adjusts the number of voters checked-in so that number of voters will be properly counted
- Draw a large 'X' through the cancelled ATV, write "cancel" and the reason for cancellation and place it in the red changes folder.

Reprint

If an error occurs that prevents the ATV from Printing, use the search function to find the voter's record. Select the voter in the Potential Voters grid then click 'Reprint'.

Leaving the voting enclosure, spoiled or incomplete ballots

When a voter is given his/her official ballot, the voter is deemed to have begun the act of voting.

A voter:

- Shall immediately go alone to a voting booth, (unless with a spouse or determined to be entitled to receive assistance) and without delay, mark the ballot.
- Under no circumstances occupy a voting booth already occupied by another voter unless those voters are spouses who wish to occupy the same booth (exception for those persons providing allowed assistance)
- Will return to the precinct official any ballot he/she spoils or damages, at which point he/she is
 entitled to a replacement ballot, <u>not to exceed three replacements</u>. The precinct official will
 place each spoiled or damaged ballot in the marked black spoiled vinyl bag and complete the
 spoiled ballot log.
- Will ensure his/her ballot is cast, immediately after marking it, by placing the ballot into the tabulator. He/she will then immediately leave the voting enclosure.

Abandoned ballot

If a voter leaves the enclosure without finalizing the act of voting (placing the ballot into the tabulator): and the Chief Judge and Judges, by unanimous vote, find that the votes marked by the voter have not been disturbed by any other person, they can feed the ballot into the tabulator. If the Judges cannot unanimously confirm the ballot has not been disturbed, it must be marked as 'Spoiled' and put into the designated Spoiled Ballots black vinyl bag. Partially marked ballots are treated the same as fully marked ballots.

In every case where a voter has left without finalizing the act of voting, an Incident Report must be completed and placed in the Chief Judge Binder.

Voting After Scheduled Closing Time

Any voter in line by the scheduled closing time will be permitted to vote. Voting shall not end until all voters in line at the scheduled closing time have been permitted to vote.

Any voters in line at 7:30 will have their information recorded on the log found in the Chief Judge Binder to ensure all are permitted to vote and the last qualified voter in line at 7:30 is properly noted.

Numbering ATV Forms

After the voter has been issued a ballot, the ATV form is numbered at the ballot station.

The ATV forms are to be sequentially numbered and placed on an ATV ring. Rings of 100 should be placed in the blue vinyl completed ATV form bag. (The bottom form on the ring should be number 1 with the writing facing up.)

The last ATV form of the day should be signed by the Chief Judge and Judges.

PROVISIONAL VOTING

Who may vote a provisional ballot?

Any voter who is otherwise considered ineligible to vote a regular ballot should be offered a provisional ballot. The answer to the question "Who may vote a provisional ballot?" is "**Anyone**."

Whose provisional ballot will count?

The provisional ballot of every eligible voter will be counted in all races for which the voter was entitled to vote. The board reviews provisional ballots to determine eligibility of the voter, including factors such as registration, jurisdiction and photo ID requirements.

No Photo ID

Voters will no acceptable photo ID <u>must</u> be offered a provisional ballot. There are two categories for voter who do not have an acceptable form of Photo ID:

Voter has a form of Acceptable ID, they do not have it with them at the time of voting

If a voter indicates they have an acceptable form of ID issued to them, they just don't have it with them, they should be offered a provisional ballot and they will need to bring their form of acceptable ID to the Board of Elections office no later then 5:00pm on the day before the county canvass. They will complete the Provisional Voting Application with the Help Desk and vote a provisional ballot.

Voter does not have any form of acceptable ID

If a voter does not have any of the acceptable forms of ID, they should be offered a provisional ballot an they should complete and ID EXCEPTION FORM. This form, along with the Provisional Voting Application, allows the voter to indicate the reason they do not have an ID. If the voter completes the form truthfully, indicates one of the lawful exceptions to having an ID, and signs the form, their ballot is eligible to be counted, pending approval from the board.

The lawful exceptions to having a Photo ID include:

- Reasonable Impediment
 - Reason the voter was unable to obtain an acceptable Photo ID
 - Lack of transportation
 - Disability or illness
 - Lack of birth certificate or other documents needed to get a photo ID
 - Work or school schedule
 - Family responsibilities
 - Photo ID is lost, stolen or misplaced
 - Applied for photo ID but have not received it
 - Other reason impediment (voter must write in)
 - State or federal law prohibits me from listing my reason
- Religious objection to being photographed
- Victim of a Natural Disaster
 - Victim of a natural disaster occurring within 100 days before election day that resulted in a disaster declaration by the President of the United States or the Governor of North Carolina.

Out of Precinct Provisional

Voters should vote in the polling place for their correct precinct based on their address as of 30 days before the election. We encourage all voters to go to their correct precinct in order for them to avoid voting a Provisional Ballot as well as to ensure they vote on all of their eligible contests. A voter in the wrong precinct may vote a provisional ballot if they choose, but all ballot styles may not be available in all precincts on Election Day.

Provisional applications and processing must be completed through OVRD

- OVRD will generate the application, the information sheet for the voter, and the provisional pollbook
- Do NOT use a manual form unless directed to do so by the BOE staff
- Provisional voting reasons
 - Voter does not have acceptable Photo ID
 - Voter is at incorrect precinct
 - System indicates NO BALLOT for the voter and he/she wants to cast a ballot
 - Jurisdiction Dispute voter disputes jurisdiction shown in system
 - No Acceptable ID voter is not able to present acceptable form of ID (for same-day registration or ID Required Voters)
 - No record of registration cannot find voter in system (offer same-day registration at One-Stop)
 - Previously Removed voter has been previously removed from records
 - Unrecognized Address address data base does not recognize residential address
 - Unreported Move voter wants to vote based on jurisdiction of new address, less than
 30 days
 - Already Voted system indicates the voter has already cast a ballot for this election

Provisional Materials

- Orange Provisional Bag (contains blank provisional envelopes)
- Paper ballot; Once you complete the provisional application in the computer, you will go to the ballot station to be issued a ballot for the voter to complete.
- Provisional booth
- Orange Provisional Bag

Provisional Steps Overview

- Step 1 Enter voter into OVRD; verify voter's PHOTO ID (if not voting provisional for no acceptable ID)
 - OVRD has printed the Provisional Voting Application and the Provisional Voter Instructions
- Step 2 Have the voter review and sign the Provisional Application; it is imperative the
 <u>Voter signs the application</u>; If the Provisional Reason is ID NOT PROVIDED (with
 exception form), voter MUST also sign exception form.
- Step 3 Retrieve a blank envelope from the Orange Provisional bag
 - Poll worker to complete the upper portion of the envelope on the back side and sign under Precinct Official Signature
- Step 4 Place the completed <u>Provisional Voting Application</u> in the plastic portion of the <u>Provisional envelope</u>. The Provisional Voting Application must be visible through the clear plastic. An ID exception form should be placed behind the Provisional Voting Application.
- Step 5 Obtain the correct paper ballot from the Ballot Station
 - Ballot style will display on the bottom right portion of the **Provisional Voting** Application
 - Mark the ballot with the voter's precinct number and the term "PROV"
- Step 6 Give the envelope and paper ballot to the voter
 - Direct the voter to the provisional curtain to afford the voter privacy in casting his/her ballot
 - Direct the voter to seal the ballot inside the envelope when completed <u>and</u> return to you. Make sure voter does not take ballot to the tabulator!
 - Direct the voter to keep the Provisional Voter Instructions so he/she can followup on the status of the ballot
- **Step 7** Once the voter has finished voting, be sure the ballot is properly sealed in the provisional envelope
- Step 8 Be sure the voter leaves with the Provisional Voter Instructions
- Step 9 Place voted Provisional Ballot in the orange provisional bag
 - At close of polls, print the Provisional Poll Book, verify with Provisional Envelopes and place, with Provisional Envelopes, in the orange provisional bag

Entering Provisional Voter in OVRD

There are 2 ways to enter a provisional voter in OVRD

- New Voter Prov voter is not registered; make sure you are first searching for the voter
- Existing Voter Prov voter is registered, but for one of the aforementioned reasons needs to vote provisional

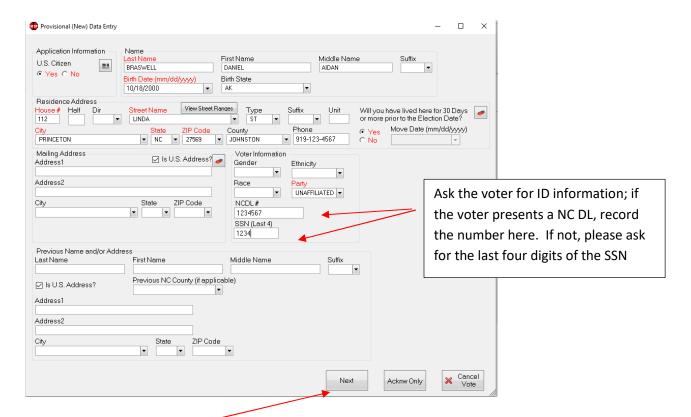
New Voter Provisional

- Conduct a thorough search for the voter:
 - Search by name OR
 - Search by DOB
 - After determining the voter is not registered, select New Voter Prov in the Provisional Voting section

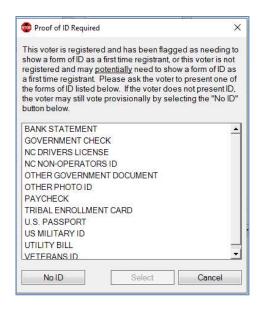


You will select this option for anyone who is not registered, or cannot be located in the system. All Provisional Voting should be processed through the computer; <u>manual forms should not be used unless</u> an emergent situation and directed to do so by BOE staff

After selecting **New Voter Prov**, the **Provisional Data Entry** screen will come up. Use this screen to fill in all the Voter Registration information (you must fill in address using the same method used in changing address; utilize the "View Street Range" feature). All information required is in RED

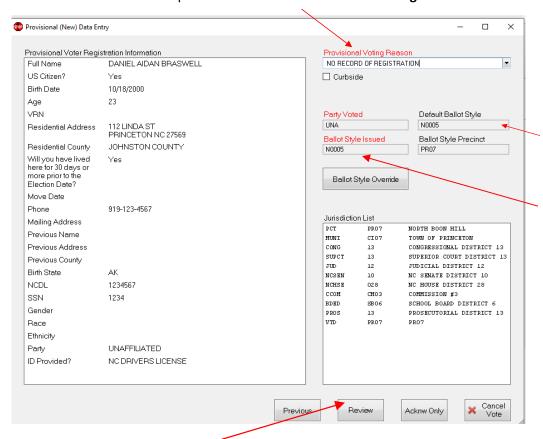


When complete, hit Next



Select the type of ID shown by the Voter.

**Note: If you select Driver's License please be sure the driver's license number is on the provisional application.

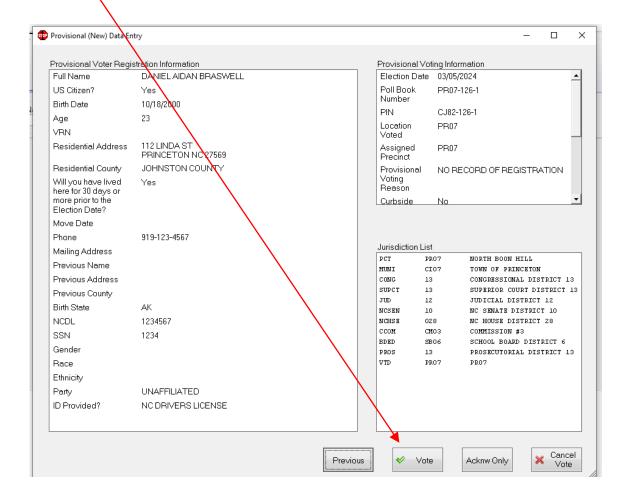


The DEFAULT ballot style is based on the voter's jurisdictions.

Make sure the BALLOT STYLE ISSUED matches what ballot is available in your precinct. You only have your precinct's ballots on election day.

If everything is correct, select **Review**. If corrections need to be made, select Previous

Select **Review** and the **Provisional Voting Application** will print. Have the voter review all the information to make sure it is correct. Once the voter has signed the provisional voting application, select **Vote**



The **Provisional Voter Instructions** will print; have voter review all information.

Encourage the voter to complete the demographic information:

"If you would like to provide demographic information, please complete this section prior to signing the bottom."

- point out the section of the form and then where to sign. The voter may manually make these selections.

If corrections are needed, click "Back"

GENDER	RACE	ETHNICITY	PARTY AFFILIATION	
☐ Male ☐ Female	☐ African American/Black ☐ American Indian/Alaska Native ☐ Asian ☐ Multiracial ☐ Native Hawaiian/Pacific Islander ☐ White ☐ Other	☐ Hispanic ☐ Not Hispanic	☐ Democratic ☐ Libertarian ☐ Republican ☐ Other	☐ Green ☐ No Labels ☑ Unaffiliated

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JOHNSTON COUNTY BOARD OF ELECTIONS

PO BOX 1172 SMITHFIELD, NC 27577

Phone: (919) 989-5095 • Fax: (919) 989-5142 • elections@johnstonnc.com

Provisional Voter Instructions (How to Check the Status of Your Provisional Vote)

You were required to vote a provisional ballot today because of the following reason:

NO RECORD OF REGISTRATION

Provisional Ballot Because of No Photo ID? If you completed a Photo ID Exception Form and are otherwise eligible to vote, the County Board of Elections will count your ballot if you truthfully completed that form. If there is a reason to question whether your form is accurate, the County Board will contact you to address that issue. If you did not present photo ID and did not complete a Photo ID Exception Form, you must bring acceptable photo ID in person to the County Board of Elections by 5 p.m. on March 14, 2024.

Provisional Ballot Because of No HAVA ID? If you were required to vote a provisional ballot because you did not show acceptable HAVA identification, you must provide this identification to the county board of elections no later than 5 p.m. on March 14, 2024 by mail, fax, email, or in person, it would be helpful if you include this document.

The county board contact information is:

JOHNSTON COUNTY BOARD OF ELECTIONS

Email: elections@johnstonnc.com

You may check the status of your provisional application and ballot no earlier than Ten (10) days <u>after</u> election day using <u>one</u> of the following methods:

ONLINE	www.ncsbe.gov Select "Check Your Provisional Vote" Remember to Wait 10 Days	You will be asked for the County Election Birth Date Personal Identific
	JOHNSTON COUNTY	▼ YOU
	BOARD OF ELECTIONS	BRASWELL, DANIEL AII
CALL	919-989-5095	PV Reason: NO RECOR
	(During normal business hours)	Ballot Issued: N0005
	Remember to Wait 10 Days	PIN: CJ82-126-1
	STATE BOARD OF ELECTIONS	Protect
CALL	1-866-522-4723 (During normal business hours)	Your PIN is the ke information. If you lo

Remember to Wait 10 Days

You will be asked for the following:

Birth Date Personal Identification Number (PIN)

▼ YOUR PIN ▼

BRASWELL, DANIEL AIDAN V Reason: NO RECORD OF REGISTRATION Ballot Issued: N0005 Party Issued:UNA

Your **PIN** is the key to your provisional information. If you lose your PIN, you must visit the County Board of Elections *in person* to determine if your ballot was counted.

The main screen on OVRD now displays the icons for **Provisional Vote**

ACTIVE BRASWELL, DANIEL AIDAN 112 LINDA ST PRINCETON, NC 27569



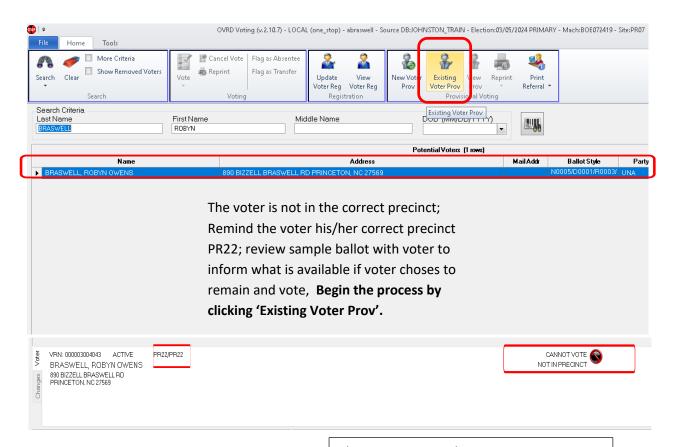
Existing Voter Provisional

 Voter is already registered, but needs to vote provisionally for one of the aforementioned reasons

Search for the voter in SOSA/OVRD. Once you have found the voter and "highlighted" him/her, the name appears in the bottom portion of the screen

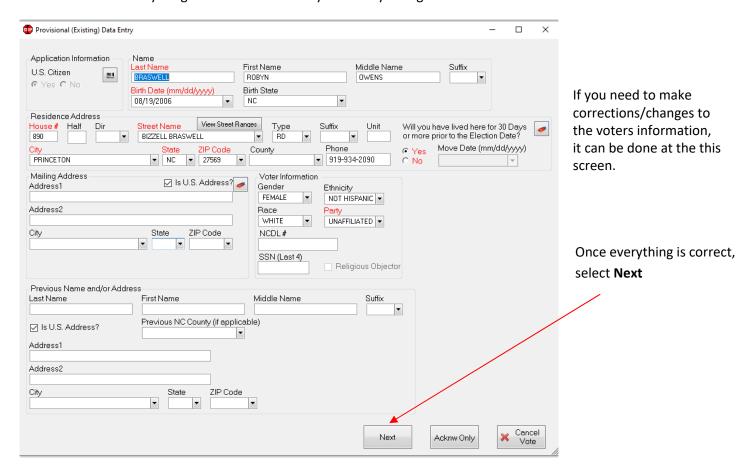
In this example, the voter is not in the correct precinct and does not have a ballot style assigned (the voter does not live in a municipality).

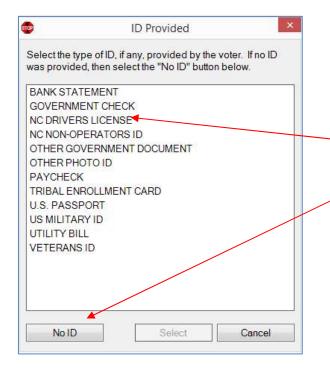
Once the voter is displayed, click on **Existing Voter Prov** in the **Provisional Voting** section



The voter is not in the correct precinct; a voter must ALWAYS be given the option to cast a provisional ballot. In this case, the voter wishes to stay at your precinct and vote provisional. Begin the process by clicking 'Existing Voter Prov'.

Once **Add Existing** is selected, the **Provisional Data Entry** screen will appear. Use this screen to verify with the voter everything is correct or make any necessary changes



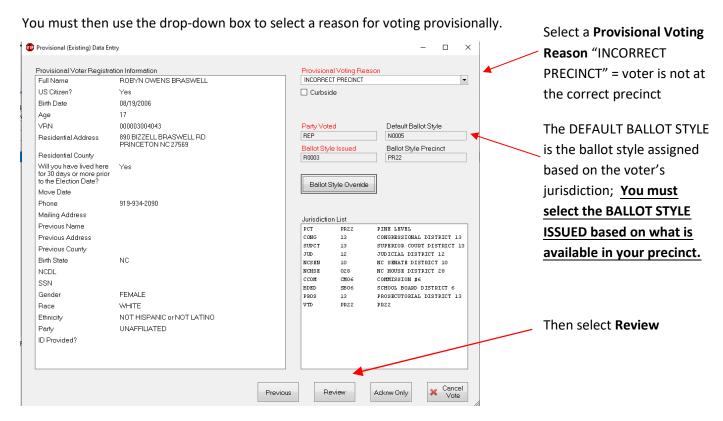


All voters are asked to present an acceptable form of Photo ID.

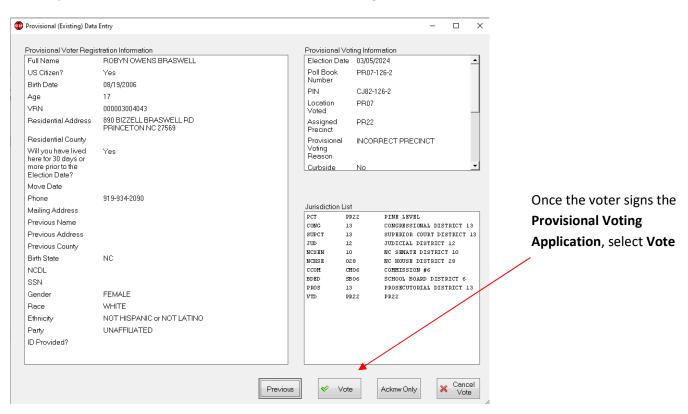
This box will **ONLY** appear if your existing voter is flagged as "ID required" because they did not submit required information on their registration and they are a first-time voter

If the voter does not have acceptable photo ID, simply click **NO ID** and be sure to select one of the ID NOT PROVIDED reasons on the next screen, even if secondary reasons for voting provisional apply. You should note additional reasons on the envelope.

No voter is required to present ID to vote a provisional ballot.



The Provisional Voting Application will now print; the voter should make sure everything is correct, the correct provisional reason is indicated; and have the voter sign



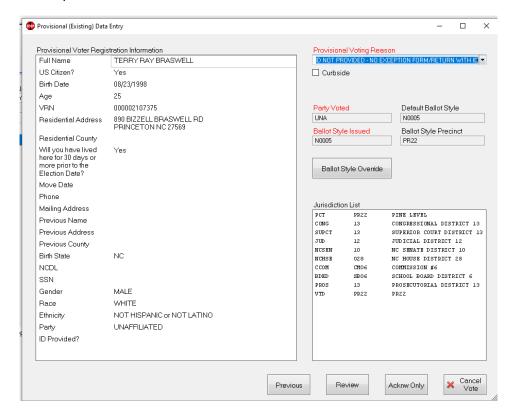
The **Provisional Voter Instructions** will print. Once the voter has returned the ballot in the sealed envelope, provide them with the Provisional Voter Instructions.



NO PHOTO ID PROVISIONAL

Whether a new or an existing voter, if your voter does not have an acceptable photo ID, always select one of the ID NOT PROVIDED reason to ensure the ID Exception Form prints if necessary. A voter can have more than one reason for voting provisional, such as *No Record of Registration* and *ID Not Provided*. Any ID NOT PROVIDED reason supersedes all other reasons for selection in the system. If there is a secondary reason, you should manually complete that information on the provisional envelope.

Voter has a form of Acceptable ID, they do not have it with them at the time of voting In the provisional process, at the 'Provisional Data Entry' Screen, choose ID NOT PROVIDED – NO EXCEPTION FORM/RETURN WITH ID

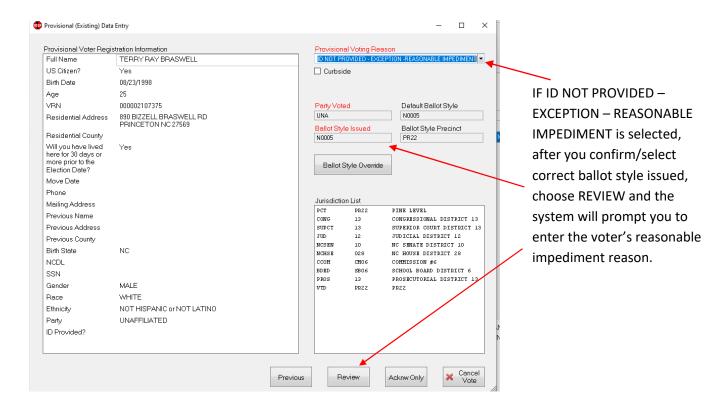


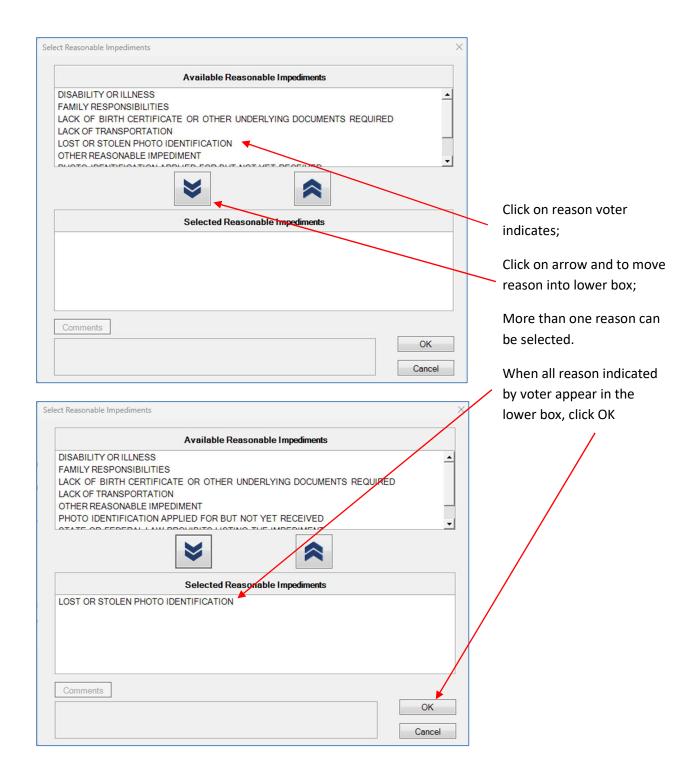
- Make sure the ballot style you are issuing the voter is selected
- When information is correct, select Review
- The Provisional Voting Application Prints; have the voter review and sign. The voter will have until 5 PM the day before the county canvass to bring an acceptable form of Photo ID to the Board of Elections office. This information will appear on the Instruction Sheet that will print for the voter after you hit VOTE.
- If a voter votes provisionally for not having their acceptable ID with them, they must bring it to the BOE office prior to the deadline in order for their ballot to be eligible to be counted.
- Resume steps as indicated on page 35

Voter does not have an acceptable form of photo ID

If a voter indicates they do not have any of the acceptable forms of photo ID issued to them, the voter should be offered a provisional ballot with and ID exception form. The exception form is created by the system in addition to the Provisional Voting Application and BOTH need to be reviewed and signed by the voter and placed in the clear plastic sleeve of the provisional envelope.

- In the provisional process, at the 'Provisional Data Entry' Screen, choose one of the ID NOT PROVIDED - EXCEPTION reasons
 - ID NOT PROVIDED EXCPEPTION NATURAL DISASTER
 - Voter is a victim of a natural disaster within 100 days of the election as declared by the President of the United States or the Governor of North Carolina
 - O ID NOT PROVIDED EXCPEPTION REASONABLE IMPEDIMENT
 - Voter is able to declare if they had a reasonable impediment that prevented them from obtaining an acceptable photo ID
 - The voter will indicate reason, which will be selected in computer
 - o ID NOT PROVIDED EXCPEPTION RELIGIOUS OBJECTION
 - Voter has a religious objection to being photographed





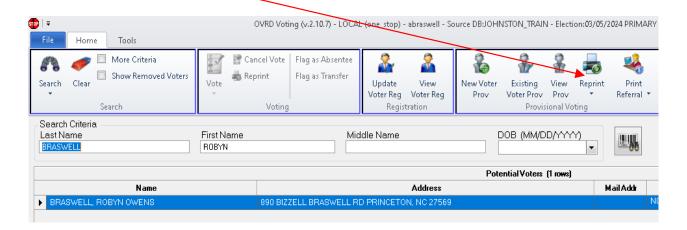
The voter's PROVISIONAL VOTING APPLICATION and PHOTO ID EXCEPTION FORM print.

Both forms must be reviewed and signed by the voter; upon completion, both forms go in the clear plastic sleeve of the provisional envelope, with the PROVISIONAL VOTING APPLCIATION on top.

You may proceed to the remaining steps outlined on page 35.

Reprinting Provisional Documents

If there is a problem printing and you need to re-print the documents, you can "re-search" your voter, select them (blue highlight) and then select Reprint in the Provisional Voting Section. You can choose which form you need to re-print



Questions about Provisionals

If, at any time, you have questions about Provisionals, stop and call the BOE office. Staff will be happy to walk you through the Provisional Voting Process

Provisional Example Illustrations

VoterView Precinct

VoterView Party

VoterView Ballot

Poll Book Number Provisional Voter Application PCT PARTY PROVISIONAL VOTING APPLICATION - JOHNSTON COUNT B ELECTION: 03/05/2024 PB NO: PR07-126-1 0 D Location Voted PR07 PIN Voter VRN VOTER REGISTRATION/UPDATE FORM ARE YOU A CITIZEN OF THE UNITED STATES OF AMERICA? NO D IF YOU CHECKED "NO" IN RESPONSE TO EITHER OF THESE QUESTIONS DO NOT COMPLETE THIS FORM. WILL YOU BE AT LEAST 18 YEARS OF AGE ON OR BEFORE ELECTION DAY? YES ⊠ MIDDLE NAME LAST NAME AIDAN STATE ZIP RESIDENTIAL ADDRESS (STREET ADDRESS WHERE YOU NOW LIVE) APT/LOT 27569 JOHNSTON 112 LINDA ST MAILING ADDRESS (919) 123-4567 IF "NO," DATE MOVED? NAME USED IN PREVIOUS REGISTRATION HAVE YOU LIVED AT YOUR ADDRESS FOR 30 OR MORE DAYS? Yes 🛛 No 🗌 PREVIOUS COUNTY PARTY AFFILIATION BIRTH STATE/COUNTRY GENDER RACE ETHNICIT 10/18/2000 ☐ African American/Black ☐ Hispanic □ Democratic ☐ Male ☐ American Indian/Alaska Nativ LAST FOUR DIGITS OF SSN Female ☐ Not Hispanic ☐ Libertarian ☐ No Labels NC DRIVERS LICENSE NO. ☑ Unaffiliated Republican ☐ Asian ☐ Multiracial 1234567 1234 ☐ Native Hawaiian/Pacific Islander ☐ White ☐ Other VOTER'S AFFIRMATION OF ELIGIBILITY TO VOTE attest that in addition to having read and understood the contents of this form, that under penalty of perjury that: I am currently registered to vote (or made a timely attempt to register) in this county and I will have resided at the address noted above for 30 days immediately prior to this election. ☑ I have not moved out of this county since my original registration or registered to vote or voted in another county or state since that time. ☑ I am a United States citizen and ☑ I am at least 18 years old, or will be by the date of the general election. ☒ As indicated above, my political party preference is: UNAFFILIATED ☑ I understand that it is a felony to vote more than one time in an election. 🗵 I have not been convicted of a felony, or if so, I have completed my sentence (including probation, post-release supervision, or parole). ▼ My reasons for voting provisionally are noted below ▼ ☑ The election official cannot find a record of my registration. (No Record of Registration) . My driver license number is ☐ I submitted a voter registration application to the DMV, either in-person or online on ☐ I submitted a voter registration application to ☐ (specify a specify a specific a specify a specify a specific a specify a specific (specify agency, board of elections office, or another person) on ☐ I moved within my county and my voter registration was not updated prior to election day. (Unreported Move) voter's & poll I am choosing to vote at a voting place assigned to a precinct in which I do not live. (Incorrect Precinct) ☐ I am voting provisionally due to an ID issue: workers My voter registration was previously cancelled but I believe I am eligible to vote today. (Previously Removed) I am choosing to vote a ballot style for a party of which I am not shown to be registered. (Incorrect Party) signatures The election official cannot locate my residential address in their records to determine my proper ballot style. (Unrecognized Address) required ☐ The registration records indicate that I have already voted in this election. (Voter Already Voted) election district. (Jurisdiction Dispute) election district to which I am assigned. I believe I live in ☐ I am voting during extended voting hours. (Voting During Extende FRAUDULENTLY OR FALSELY COMPLETING THIS FORM IS A CLASS I FELONY UNDER CHAPTER 163 OF THE NC GENERAL STATUTES Station BOE072419 Date/Time 03/05/2024 Site PRO7 PIN CJ82-126-1 Operator abraswell Trans ID 126-6 HAVA ID Provided: NC DRIVERS LICENSE Ballot Style Issued

> **Ballot Style** Issued

PR07

N0005

Voting Precinct

Provisional Precinct

Provisional Party

Provisional Ballot

Photo ID Exception Form

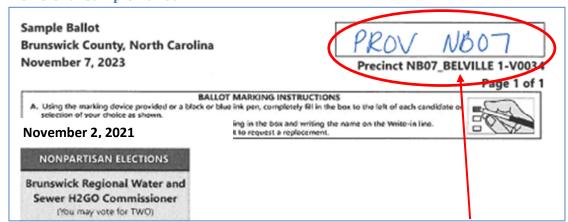
If voter casts a provisional ballot for any of the ID NOT PROVIDED – EXCPEPTION reasons

NORTH C JOHNSTC	AROLINA IN COUNTY	PHOTO ID EXCEPTIO	N FORM	ELECTION DATE 03/05/2024	PROVISIONAL POLL BOOK NO PR07-126-4
		lease complete this form to explain wi vote <u>will</u> count if you truthfully com			
Name:	BRASWELL	TERRY	RAY		
	Last Name	First Name	Middle Nan	ne	Suffix
Contact:	Email Address (if available)		Phone		
		e registered voter identified above, a, and that: (choose from the excepti		rovisional ba	allot
		EXCEPTION 1: REASONABLE IMPE	DIMENT		
2.	Work or so ☐ Family resp ☐ My photo ID is los ☐ I applied for photo ☐ Other reasonable	due to: nsportation		n if choosing t	this option):
		EXCEPTION 2: RELIGIOUS OBJECT	ON TO BEING PHOTO	OGRAPHED	
hav	e a religious objection	to being photographed.			NAC INSPERSION
		EXCEPTION 3: VICTIM OF A NATU	RAL DISASTER		
		lisaster occurring within 100 days befor ed States or the Governor of North Car		ulted in a disa	ster declaratior
VOTER,	SIGN BELOW FRAUE	DULENTLY OR FALSELY COMPLETING THIS FORM IS A C	LASS I FELONY UNDER CHAPTER	R 163 OF THE NC G	ENERAL STATUTES.
X	OTER'S SIGNATURE (REQUIRED	jignature			
and the second		ELECTION OFFICIAL TO CO	OMPLETE		
Voting Si	te: PR07	VRN: 000002107375	Official's Name:	abraswell	



v.2023.07

Provisional Sample Ballot



Poll Worker to indicate it is a Provisional Ballot (PROV) and write the voter's precinct -'Provisional Precinct' from the Provisional Application.

	VOTER - INSERT BALLOT & SEAL	
Information from Provisional Voting Application Indicate	POLL WORKERS COMPLETE Date Ballot Crist: 11-7-2023 Additional Notes for BOE Voter's Name: DOY'S Anderson Poll Book No.: NB 07-100-8 Voting Pracinct: NB 07 Ballot Style Issued: VOD34 Indicate Provisional Voting Reason INCORRECT PRECINCT INCORRECT PARTY NOT REGISTERED JURISDICTION DISPUTE UNREPORTED MOVE VOTER ALREADY VOTED ADDRESS NOT FOUND ID EXCEPTION FORM PREVIOUSLY REMOVED EXTENDED HOURS VOTING	Any specific information that may help determine if ballot is eligible to be counted
reason	FOR USE BY BOE STAFF ONLY Provisional Disposition Reason	



JOHNSTON COUNTY BOARD OF ELECTIONS

PO BOX 1172 SMITHFIELD, NC 27577

Phone: (919) 989-5095 • Fax: (919) 989-5142 • elections@johnstonnc.com

Provisional Voter Instructions (How to Check the Status of Your Provisional Vote)

You were required to vote a provisional ballot today because of the following reason:

Election Date: 03/05/2024 NO RECORD OF REGISTRATION

Your provisional ballot application will be researched to determine whether you were eligible to vote. The County Board of Elections will meet formally to decide whether to count your provisional ballot before the election is final.

Provisional Ballot Because of No Photo ID? If you completed a Photo ID Exception Form and are otherwise eligible to vote, the County Board of Elections will count your ballot if you truthfully completed that form. If there is a reason to question whether your form is accurate, the County Board will contact you to address that issue. If you did not present photo ID and did not complete a Photo ID Exception Form, you must bring acceptable photo ID in person to the County Board of Elections by 5 p.m. on March 14, 2024.

Provisional Ballot Because of No HAVA ID? If you were required to vote a provisional ballot because you did not show acceptable HAVA identification, you must provide this identification to the county board of elections no later than 5 p.m. on March 14, 2024 by mail, fax, email, or in person. It would be helpful if you include this document.

The county board contact information is:

JOHNSTON COUNTY BOARD OF ELECTIONS

205 S. SECOND ST. SMITHFIELD, NC 27577

(919) 989-5095 Phone: Fax: (919) 989-5142

elections@johnstonnc.com Fmail:

You may check the status of your provisional application and ballot no earlier than Ten (10) days after election day using one of the following methods:

ONLINE

www.ncsbe.gov Select "Check Your Provisional Vote"

Remember to Wait 10 Days

JOHNSTON COUNTY **BOARD OF ELECTIONS**

CALL

919-989-5095

(During normal business hours)

Remember to Wait 10 Days

STATE BOARD OF ELECTIONS

CALL

1-866-522-4723

(During normal business hours)

Remember to Wait 10 Days

You will be asked for the following:

- County
- Election
- Birth Date
- Personal Identification Number (PIN)

▼ YOUR PIN ▼

BRASWELL, DANIEL AIDAN

PV Reason: NO RECORD OF REGISTRATION

Ballot Issued: N0005

Party Issued:UNA

PIN: CJ82-126-1

Protect your PIN!

Your PIN is the key to your provisional information. If you lose your PIN, you must visit the County Board of Elections in person to determine if your ballot was counted.

Revised 2023-08 NCSBOE-PROV VOT INS

CURBSIDE VOTING

Curbside voting is for voters who cannot enter the voting place because of age, physical disability, or physical barriers encountered at the polling place. Curbside voting is available the entire time the polls are open. The curbside voter's companion is not automatically entitled to vote a curbside ballot simply because they are with a curbside voter. The curbside voter's car is considered their voting booth; thus, it is considered within the buffer zone. Electioneers may not approach a vehicle that is parked in a marked "Curbside Voting" parking space. It is permissible for one official to handle the curbside voting.

Curbside Ballot Log

A log will be kept of all curbside voters; it can be found in the clear supply tub. This tracks all curbside voters. At the close of polls, make sure the log is placed in the <u>Yellow Curbside Folder</u> for return to the BOE.

- **Step 1** Read the curbside oath to the voter and complete the curbside log. Obtain and verify the voter's name and address. Ask for an acceptable form of ID. Take the Curbside Log out to the vehicle and log the voter's information; this allows you to confirm you are pulling up the correct voter in the computer.
 - **Curbside Oath**: (copies are found on the backside of clipboard.

Read this information aloud to the voter prior to completing the Curbside Log:

"In order to use curbside voting, you are required to take an oath attesting to your eligibility to use this voting method.

[Recite the curbside oath and have voter swear or affirm]

"I do solemnly swear (or affirm) that I am a registered voter in Brunswick County, Precinct 'x'. That because of age or physical disability, I am unable to enter the voting place to vote in person without physical assistance. That I desire to vote outside the voting place and enclosure, and that I understand that a false statement as to my condition will be in violation of North Carolina law."

Do you agree with this statement and will you be able to sign the oath?"

If the voter agrees, you may proceed to filling out the Curbside Log.

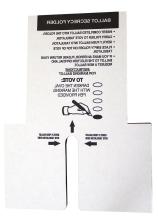
The voter will sign in agreement to this oath on their ATV form once it is produced by the computer.



	e form below to list any Photo ID Exception the voter is claiming. This information is to the Help Desk as they will be printing the official Exception form. Any voter who
	sts a Voter ID Exception will be voting a Provisional Ballot (Help Desk).
EXCER	TION 1: REASONABLE IMPEDIMENT
	1. Voter can not get a photo ID due to:
	Lack of Transportation
	□ Disability or illness
	☐ Lack of birth certificate or other documents needed to get photo ID
	□ Work or school schedule
	☐ Family responsibilities
	2. My photo ID is lost, stolen, or misplaced
	3. I applied for photo ID but have not received it
	4. State or Federal law prohibits me from listing my reason
	5: Other:
EXCER	TION 2: RELIGIOUS OBJECTION TO BEING PHOTOGRAPHED
	☐ I have a religious objection to being photographed
EXCER	TION 3: VICTIM OF NATURAL DISASTER
	DI I was a victim of a natural disaster occurring within 100 days before election day
	that resulted in a disaster declaration by the President or Governor.

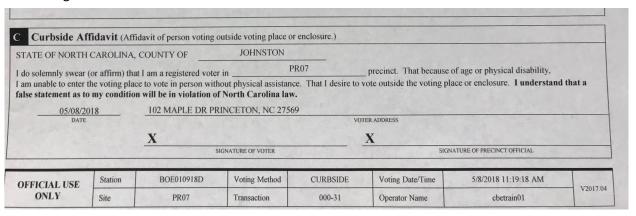
You must also verify the voter's Photo ID to make sure it meets the measures required;

- Is it an acceptable form of Photo ID?
- Does it meet the expiration requirements?
- Does the picture on the ID reasonably resemble the voter presenting to vote?
- Step 2 Once the voter is verified to be registered and found in OVRD, <u>compare the name in the record to the name recorded in the photo ID section of the log</u>. Is it the same or substantially equivalent to the name stated by the voter? If so, and all information is correct, Select 'Vote', then Curbside. This will fill in the curbside affidavit at the bottom of the ATV
- **Step 3** Take the ATV to the Ballot Station, who will issue the correct ballot to you for the voter and insert it into a privacy sleeve on a second clipboard.
- **Step 4** Take the ATV form on a clipboard, the paper ballot in the privacy sleeve on a clipboard and a pen outside to the voter



- **Step 5** Before the voter signs the application, remind the voter they must sign the form attesting to the oath you read to them when they first checked-in
 - The oath, pre-filled with the voter's information, is in Box C
 - "Do you solemnly swear (or affirm) that you are a registered voter of "x" precinct. That because of age or physical disability, you are unable to enter the voting place to vote in person without physical assistance. That you desire to vote outside the voting place or enclose. You understand that a false statement as to your condition will be in violation of North Carolina law."

• The voter signs in Sections A and C of the ATV. The election official initials Section A and signs Section C



- Step 6 Give the voter the clipboard containing the paper ballot and privacy envelope.
 - Remind the voter how to make his/her selections on the ballot and the ballot has two sides!
 - "Completely fill in the box next to the candidate of your choice."
 - Ask the voter to place the ballot inside the sleeve when he/she is finished voting. Be sure to give the voter privacy to cast his/her ballot
 - INSTRUCT THE VOTER TO WAIT FOR YOU TO RETURN TO VERIFY THE BALLOT WAS ACCEPTED BY THE TABULATOR!
- Step 7 Once the voter has finished marking the ballot, the election official will return inside, with the completed ballot in the privacy sleeve, announce you are inserting a Curbside Ballot.
 - If there is an overvote, hit the return button and notify the voter of the race or issue that has the overvote so the voter can provide his/her determination on casting the ballot as is or receiving a replacement ballot
 - If the ballot is not accepted by the tabulator for any other reason, take the ballot to the Ballot Station to be spoiled. The voter will need to vote a new ballot
- Step 8 Once the ballot is successfully scanned by the tabulator:
 - Return to the voter and inform the voter of success; thank the voter for voting
 - Ensure the voter's completed ATV is returned to the Ballot Station for numbering and retention along with the second clipboard

Curbside Quick Reference

Curbside Voting

- Poll Worker is notified of a curbside voter (by notification system or in person)
- Gather initial materials and go outside to speak with voter (clipboard with oath, voter assistance script, "You Certify" sign and Curbside Log)



Review Information & Complete Curbside Log

- Read Curbside Oath to the voter and ask if he/she agrees and is able to sign the oath
- Voter is asked to state name and residential address; record on Curbside Log (verify spelling)
- Return inside to obtain the voter's ATV and correct ballot at the Help Desk



Obtain the Voter's ATV & Ballot

- Locate the correct voter in OVRD using the information listed on the Curbside Log to verify; select "vote Curbside" and print ATV
- Take the ATV to the Ballot Station; ballot will be issued according to the Ballot Station procedures
- Take the ballot inside the privacy folder on clipboard, ATV on clipboard and pen out to voter



Voter signs ATV & Completes Ballot

- Present the voter with the ATV; voter reviews ATV and affidavit information. If correct, voter signs box A to vote and box C for the Curbside Affidavit; poll worker initials boxes A and signs in box C
- Remind voter how to mark ballot; give voter clipboard, pen and privacy folder. Ask voter to place ballot into privacy folder when complete.

Once the voter has completed voting and returns ballot to you in privacy folder, instruct the voter to wait for you to return

Voter's Ballot is read into tabulator

- Upon returning into the polling place with voter's ballot (in privacy folder) and ATV, notify chief judge of a curbside ballot; chief judge will insert ballot into tabulator, while announcing the ballot is a "Curbside Ballot"
- If the ballot is not accepted by the tabulator, you will need to confer with the voter to determine if the ballot needs to be spoiled and re-issued.

Voter is informed of success!

- Return to the curbside voter and inform ballot was placed into the tabulator successfully.
- Return clipboard and signed ATV to Ballot Station.

Rotating Jobs Throughout the Day

Election day is simply too long of a day to expect anyone to do the same job continuously. Your Chief Judge will assign duties and ask you to change jobs throughout the day. Please be mindful, if you are requesting to sit all day, you are, essentially, asking someone else to stand all day. If you have special needs, please bring those to the attention of your Chief Judge first thing in the morning so your needs may be accommodated during the day.

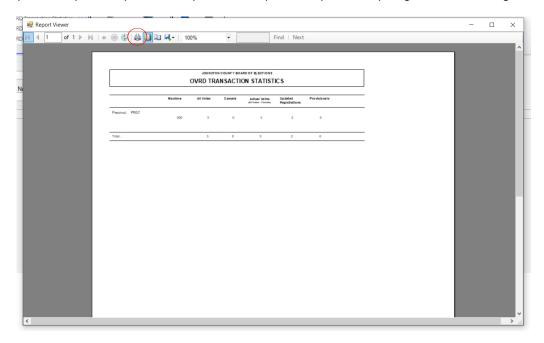
End of Day

After all voters that were in line at 7:30 have cast their ballots and it is time to close the polls, you are ready to begin shutting down.

At the SOSA screen, select Tools. Then click OVRD Transaction Statistics.

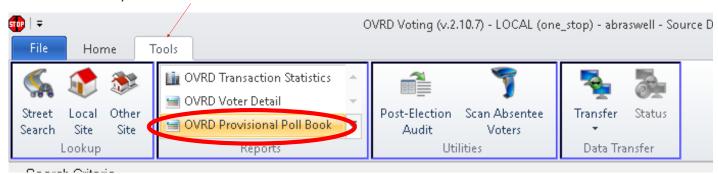


A printable report will open. Click the printer icon to print the report. The report goes in the red changes folder.



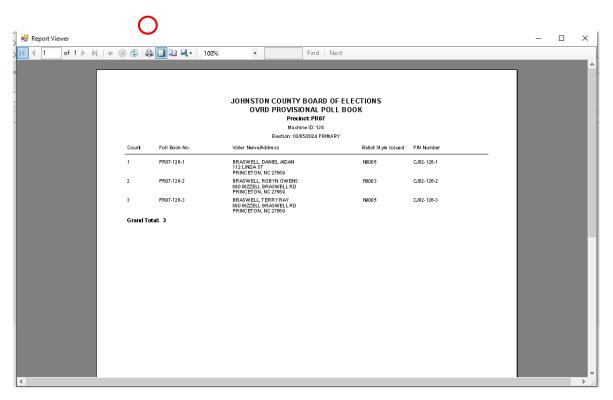
Printing the Provisional Poll Book

At the main screen, select Tools



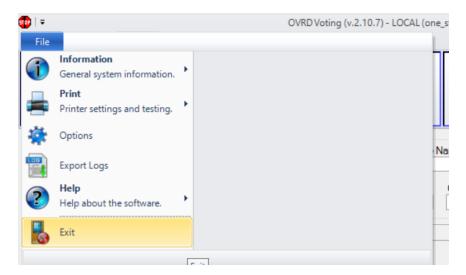
Then use the arrows to scroll down and select OVRD Provisional Poll Book

A printable report will open. Select the **printer icon** to print the report



The provisional poll book is printed at the close of polls and placed in the orange provisional bag.

Once the reports have been printed, and you have checked with the Chief Judge that nothing else is needed from the laptop, go to file and click Exit.



• The following message will appear. Click 'Yes'; you will not be transferring votes on Election Night. That will be done by BOE Staff once laptops are returned



Once OVRD is closed, you will shut down the laptop by clicking on the Start Window in the bottom right corner and then select 'Shut Down'. Wait until the screen goes black before closing the laptop or unplugging the computer from the power source.

The laptops, power cord, mouse, and mousepad need to be re-packed into the black laptop bag and returned Election Night.

Printers, USB cord, power cord, and paper should be packed back into red tub.

In General

Assist the Chief Judge with packing up all precinct supplies. You cannot not leave the polling place until the Chief Judge releases you.

Leave the voting location in the condition you found it. Remember that we need to use these locations for the next election.